



USER MANUAL

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User Manual & Warranty Booklet 2023



**Airmax Z09-HD Rollator
(AIRZ09HD)**

Please read the instructions carefully before using this product.
Check each part carefully before use. If the parts are damaged, please replace them.

1. Preface

This rollator has been built to exact standards and carefully inspected to provide support, increase stability and to provide assistance while walking. This rollator has a safe working load of 200kg.

2. Dimensions

Weight	8.9kg
Safe Working Load (SWL)	200kg
Colour Options	Blue Red

3. Precaution

- Do not use on stairs or curbs.
- Watch out for: cords, throw rugs, toys on the ground, spilled water or oil.
- Make sure all folding mechanisms are in the locked position when the rollator in use.
- Engage brakes when using seat on 4 wheel walkers.
- Not to be used as a wheelchair.
- Do no walk any pet using a leash at any time while using the walker.
- You must keep two hands on the rollator at all times.

4. How To Assemble

Hand Grips

- Ensure that all black handle knobs are tightened and that the hex bolt sits squarely in the frame.
- For proper adjustment of the handlebars, extend your arm toward the floor, the hand grip should be at wrist height. With your hand on the grip, your arm should be flexed 20-30 degrees.
- The handlebars should always be adjusted to that the rollator height is level.

Wheels

- Once legs are assembled, please be certain that the swivel wheels are on the front and the brakes are on the rear of the rollator.
- To adjust the seat height of the rollator, all legs must be adjusted evenly.

- Use the push buttons located on all four legs of the rollator to move the legs in and out to the desired length for proper seat height.
- Again, when using the seat, brakes must be in the downward locked position.

5. How to Fold

- To fold the 4 wheel rollator, lift the seat and you will see a small rope handle at the front of the seat and on top of the tote.
- Simply lift on the rope handle (without leaning on the rollator) and the rollator will fold.
- To unfold, press the handle grips down.
- To use the seat on the rollator, both brakes must be in the locked position to ensure the safety of the user.

6. Cleaning & Maintenance

- Ensure that all attached hardware is secure at all times.
- Replace any broken, damage or worn items immediately.
- Clean wheels with warm water and a mild cleanser. Dry with a clean rag.
- Over time the brake cables may stretch with use, they can be adjusted by a qualified dealer. Failure to do this may result in injury to the user.

Warranty

Consumer Limited Warranty

Rollators

Zoom Mobility has provided information throughout the user manual regarding proper usage and care of your Rollator. Failure to adhere to this information will void the warranty of the Rollator, it's parts and the batteries supplied by Zoom mobility.
The following warranty is granted only to the INITIAL Consumer who has purchased our product and commences on the Date of Purchase by the Consumer from an Authorized Zoom Mobility Provider. The Consumer must have proof of purchase from Zoom Mobility or the authorised Rollator provider to receive service.

Note: Your selling retailer is responsible for the repairs, and should you not be able to return the product to the selling retailer or another Zoom Mobility retailer, you may be

liable for any labour charges, parts will still be supplied free of charge. You will be liable for all labour and parts costs should the repairs not be covered under the warranty.

The warranty covers the following Rollator models unless otherwise noted:

Airmax Z09 Rollator

1 Year Limited Warranty (Repairing):

◆ Frame

1 Year Limited Warranty (Replacement):

For the life of the Rollator, from the date of purchase from an authorized Zoom Mobility retailer, in the event of defective materials or workmanship, Zoom Mobility will repair or replace at our option any of the following structural frame components found to be defective by an authorized a Zoom Mobility representative:

Warranty Exclusions:

Zoom Mobility does not provide warranty on any of the following items which may require replacement due to the normal wear and tear of day-to-day usage:

- Seat
- Wheels
- Plastic Components (Vulnerable Parts)
- Storage Bag
- Handle Sleeve
- Brake Lever