

AIRMAX Z03

Rollator

S/M

Zoom
Mobility
EASY LIVING



USER MANUAL

FOR YOUR RECORDS

Please fill in your Zoom Mobility Rollator's information below. This information will be useful if you ever need to contact Zoom Mobility concerning your Rollator.

Name of Purchaser: _____

Address: _____

Model: *AirMax Z03* Rollator Serial Number _____

Date of Purchase _____ Invoice Number _____

Provider Name _____

Company _____

Address _____

City _____ State _____ Postcode _____

Email: sales@zoommobility.com.au

Thank you for purchasing your Zoom Mobility Rollator. We are honoured you have chosen Zoom Mobility for your mobility needs. Please read this user's manual carefully before using and save for future reference.

Intended Use:

The intended use of this device is to provide mobility to persons limited to a seated position that are capable of operating a Rollator.

Standard Packing List:

1. 1 x *AirMax Z03* Rollator
2. 1 x User Manual

If structural damage occurs during shipping, contact your supplier, and DO NOT use.

**DISCLAIMER**

We ask that you read this manual completely before operating your new Zoom Mobility Rollator. Zoom Mobility is not and cannot be held responsible for any damage or injury incurred due to improper or unsafe use of the Zoom Mobility Rollator.

Zoom Mobility specifically disclaims responsibility for any bodily injury or property damage that may occur during any use that does not comply with applicable federal, state, or local laws or ordinances.

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INTRODUCTION

Congratulations on the purchase of your new Zoom Mobility Rollator. We are excited to provide you with one of our innovative Mobility Rollators. The Zoom Mobility Rollator *AirMax Z03* combines cutting edge technology with attractive designs that are also highly functional in today's world. We at Zoom Mobility know that you have chosen a Rollator that will give you years of dependable operation and will enhance the quality of your life by providing you with the mobility to experience an active daily lifestyle.

Even though your new Zoom Mobility Rollator is both user-friendly and designed for maximum manoeuvrability in even the tightest spaces, we ask that you please read, understand, and follow all the instructions and suggestions in this manual before you operate your Rollator for the first time. The safe use of your new Rollator is very important to us.

If you feel that you do not understand the instructions and suggestions presented in this user manual, or if, for any reason, you do not feel capable of performing the activities necessary to assemble, disassemble, operate, or maintain your Zoom Mobility Rollator, please contact your local Zoom Mobility provider.

Zoom Mobility cannot be held responsible for personal injury or property damage resulting from the unsafe or the improper use of any of our personal mobility products. Also, Zoom Mobility cannot be held responsible for personal injury or property damage resulting from attempts to follow instructions, suggestions, and guidelines presented in this user manual.

Our Research and Development Department, our Quality Control Department, and our Engineering Department have used the latest product specifications and the latest product design information to manufacture your Zoom Mobility Rollator. Zoom Mobility reserves the right to implement changes into our product lines when those changes become desirable or necessary. If changes are implemented into our product line, there may be minor differences between the product you purchased and the illustrations and instructions in this user manual.

We at Zoom Mobility would appreciate hearing about the dependability of your Zoom Mobility and about the convenience of mobility it has provided for you. We would also appreciate hearing about the service you received from your local Zoom Mobility provider or representative. You can email info@zoommobility.com.au

There are several situations, including some medical conditions, where the Rollator user will need to practice operating the Rollator in the presence of a trained attendant. A trained attendant can be defined as a family member or care professional specially trained in assisting a Rollator user in various daily living activities.

As you begin using your Rollator during daily activities you will probably encounter situations in which you will need some practice. Simply take your time and you will soon be in full and confident control as you manoeuvre through doorways, on and off elevators, up and down ramps, and over moderate terrain.

This manual covers the use of various models, you will note that many of the operations and adjustments are similar and as such images may depict a different model to that which you have purchased.

For more information about our products and services or to send us your comments, email sales@zoommobility.com.au

Waste Disposal



Symbol on the left indicates your product should be treated separately from domestic garbage according to local laws and regulations. When the product reaches its lifespan, please take it to the designative waste collection point run by the local authority. Sorting and recycling of this rollator will help to save the natural resources and ensure it is recycled in a way of protecting the environment.

Plastic parts, frames and tubes can be handed over to the professional recycling units for disposal after reaching its lifespan.

SPECIFICATIONS TABLE

AirMax Z03 Rollator



MODEL DETAILS	AIRMAX Z03 SMALL	AIRMAX Z03 MEDIUM
Weight	9kg	9.1kg
Safe Working Load (SWL)	136kg	136kg
Safe Working Load of Bag	8kg	8kg
Colour Options	Blue	Blue Champagne Gold
Adjustable Handle Height	73.5 – 90.5cm	79.5 – 96.5cm
Handle Adjustment Levels	7 Levels	7 Levels
Wheels	8" Front and Rear	8" Front and Rear
Seat Height	48cm	54cm
Dimensions (L x W))	64.5 x 66cm	66 x 64.5cm
Folded Dimensions (L x W x H)	60 x 27 x 34cm	60 x 27 x 34cm

** Specifications are correct at time of print and are subject to change without notification

GENERAL INFORMATION

All instructions contained in this manual are of great importance for your safety and to ensure the lifespan of your Rollator. However, some information deserves special attention due to the consequences that non-observance may represent for the physical integrity of the user and for the operation of the equipment (see WARNINGS).

Consult with an occupational therapist or other qualified professional to determine if the Zoom Rollator Styles will meet your particular needs.

These Rollators are walking aids indicated for people with altered motor coordination, reduced strength and muscular endurance of the lower limbs and who need assistance to walk without full body weight support, or for users in post-operative recovery. With shoulder problems and/or difficulties in lifting the Rollator during travel.

This product is designed to provide stability and comfort in a safe displacement, so as to offer more autonomy and functional independence in the daily tasks of the user, in addition, the height adjustment according to the physical stature of each person facilitates the correct posture.

The device provides four points of contact with the ground, providing greater balance and stability by increasing the support base, mitigating the risk of falls.

The Rollators are indicated for displacements on smooth or irregular floors, and can be used both indoors and outdoors, because they have large wheels (swivel front), seat for rest stops and basket. Zoom Mobility, permanently committed to quality improvement, reserve the right to modify without prior notice, the specifications of its products, as well as include or exclude items.

COMPONENTS



Reference	Component
1. Back Strap	2. Brake Handles
3. Basket	4. Quick Folding Device – Front Wheels
5. Front Fork	6. Front Wheels
7. Rear Wheels	8. Quick Folding Device – Rear Wheels
9. Flare Holder	10. Height Adjustment of the Brake Handles
11. Seat	12. Brake Levers
13. Mittens	14. Tilt Pedal

UNFOLDING/FOLDING

The Airmax Z03 Rollator features a fully foldable design and is built in aluminium frame, a lightweighted material, which facilitates storage and transport, especially in car trunks. When you remove the Rollator from the packaging, it will be folded mode:



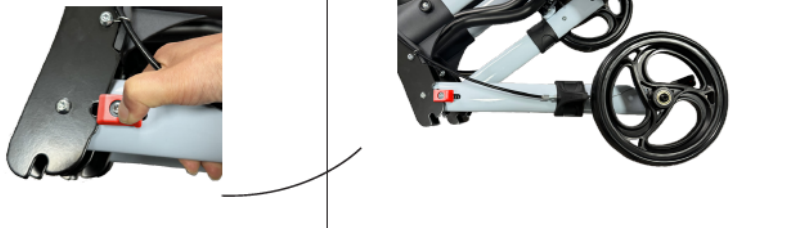
The Rollator is equipped with quick folding devices on the front and rear wheels.

To unpack the front wheels, press the red device while slowly lowering the wheel until you feel a “click” indicating that it is locked in the use position.



Repeat the procedure for the rear wheels, pulling the red device while carefully lowering the wheel until you feel a “click”.

Image 4



A) Decompression of the rear wheels

With the Rollator positioned upright, apply the parking brake by pushing the brake levers down until you feel a “click” to the lock system.

Image 5



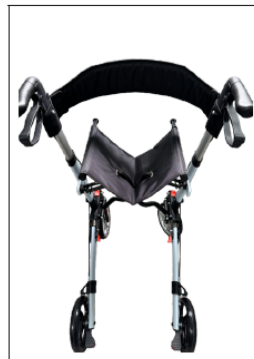
Disengage the locking latch from the X-frame, releasing it.



A) Release of the closing lock of the X-shaped structure

Open the Rollator's X-frame by holding it by the handles and moving them away from each other. Then complete the opening by pushing the seat down until you feel a "click", indicating that it is locked in the use position.

Repeat the procedures in reverse to compact the Rollator for storage and transport.



A) Opening of the structure in X



b) Open walker

BASKET INSTALLATION

The Airmax Z03 Rollator's are equipped with a shopping basket, which provides comfort, practicality and independence to carry items while moving, without the need to use additional bags. To install the basket, position the side handles of the basket to the brackets located at the front ends of the Rollator seat. Make sure the handles are securely fitted to the brackets to ensure safe use.



A) Supports for the basket b) Installed basket

FLARE HOLDER

The Airmax Z03 Rollators have a can holder integrated into the equipment, allowing the user easy access to the device, in addition to keeping it within reach throughout the time of use of the Rollator.

To use the cane holder, simply snap the cane body structure into the upper basket.



HEIGHT ADJUSTMENT

The height of the brake handles are adjustable according to the height of the user, ensuring a comfortable and ergonomic posture when walking, in addition to mitigating the risks of fatigue and muscle tension.

To adjust the height of the brake handles, press the locking pins until the brake body is completely inside the brake handles tube. Then slide the brake handle tube in the direction of the desired height adjustment until the pin body pops out again, ensuring the locking of the system. Repeat the procedure for both handles, ensuring that both sides are at the same height setting.



A) Height adjustment mechanism b) Brake handle height adjusted
The Brake Handles

INSTRUCTIONS FOR USE

Safe use of the Rollator requires careful attention to all safety warnings and warning in the manual.

Before starting the journey, get a sense of the center of gravity of the Rollator, be aware that the equipment is locked in an open position, that all the wheels touch the ground completely and that the brakes are working correctly.

Before sitting in the seat, make sure that the rear wheels are locked by the parking brake application.

USING THE CONDUCTOR BRAKE

Simultaneously, slowly press both brake levers upwards, generating a progressive deceleration in travel. To return to brisk walking, slowly release both levers until they return to the original position.



A) Brake lever



b) Activation of the lever to
Brake conductor

USING THE PARKING BRAKE

To lock the rear wheels, push both levers down until you hear a “click”. To unlock, simply pull the levers up until they return to their original position.

Always perform this procedure before sitting in the seat and keep the rear wheels locked, aiming to prevent the Rollator from moving while it remains stationary.

USING THE ROLLATOR

It is recommended the user seek a health professional to perform the height adjustments and orientation regarding safe movement, before starting the use of the Rollator.

Make sure the Rollator is fully open, the seat in the horizontal position, all four wheels in contact with the ground and the brakes in perfect working order before using it. Do not push the Rollator long distances in front of your body, as this can lead to falls and incorrect loads.

With the rear wheels initially locked, stand with your body between the sides of the Rollator and your feet between the rear wheels. Hold the gloves tightly and try to feel the stability of the Rollator, gradually leaning on it. Next, imagine a straight line connecting the rear wheels, where part of your foot should be slightly ahead of that line as you walk. Then unlock the wheels and start moving slowly.

For safer travel, push the Rollator away from your body until you feel your arms slightly stretched.

Then press the driver brake lever, keeping it engaged and only then take a step forward, approaching your body towards the Rollator. After moving, release the brake and repeat the procedure to continue safe travel.



A) Positioning for start of displacement

USING THE SEAT

To use the seat, make sure that the rear wheels are locked via the parking brake. Do not unload your weight on the hand rests (gloves) when trying to sit.

Simultaneously using the gloves, turn around and lower your body slowly onto the seat. To get up, do the same. Know that the Airmax Z03 Rollator size P is indicated for people with a height of up to 1.65 meters, while size M is ideal for people with a height of up to 1.75 meters, and size G for people with a height greater than 1.75 meters.



A) Positioning to use the seat

USING THE FOOT PEDAL

When it is necessary to raise the front wheels to overcome a small obstacle, firmly hold both grips, place your foot on the tilt pedal, located next to the rear wheel, and push it down, causing the front wheels to rise. The maneuver can be performed on either side, according to the user's preference.



A) Tilt pedals



b) Lifting the front wheels

MAINTENANCE

The AirmaxZ03 Rollators have been developed to require minimal maintenance, providing maximum autonomy of use. However, you should follow routine procedures to keep it in good working order. To maintain normal operating conditions for years, the following maintenance checks are recommended:

CLEANING AND CHECKS

To clean the Rollator, never throw water directly into it. Use a soft cloth dampened with water and mild soap, no abrasives. Do not use hot cleaning methods, do not scrub with abrasive products, and do not use corrosive products.

Occasionally check the seat, back belt and basket for dents, cuts and tears. Observe the occurrence of excessive wear or deformation in the structure of the Rollator and its parts (handles, levers, brakes, forks, wheels, rear belt, basket and locking devices). Visually inspect if any mounting fasteners are missing (nuts, bolts, washers, etc.) Replace items whenever necessary.

BRAKE ADJUSTMENT

For brake adjustment, as well as wheel replacement, look for a workshop that specializes in bicycle and/or wheelchair maintenance.

To adjust the brake tension, loosen nut “B” and then turn nut “A” clockwise or anti-clockwise. After adjusting, tighten nut “B” again.

If further adjustment is needed, loosen the locking screw and, using a pair of pliers, pull the cable down approximately one millimetre. Tighten the locking screw again, and then the brake can be adjusted further by loosening nut “B” and turning nut “A” as before. Repeat the procedure for both brakes.



A) Brake tension control system

STORAGE AND TRANSPORT

Storage and transport recommendations for the Airmax Z03's:

- During transport handle with care to avoid any damage to the product.
- Store the Rollator away from excessive heat sources.

Conditions of transport and storage:

- Temperature: between -10°C and 50°C
- Humidity: between 10% and 95%
- Atmospheric pressure: between 50kPa and 106kPa
- Keep out of the rain
- Maximum stacking: 02 boxes (considering the original product box).

WARNINGS

1. Consult a healthcare professional to determine if this product will meet your particular needs, including guidance on safe travel and height adjustment.
2. Consult your doctor if you are taking any medications that may affect your ability to operate your rollator safely.
3. Do not use this product or any available optional equipment without first reading and fully understanding these instructions. Keep this user manual handy so you can consult it at any time. If you are unable to understand the warnings, precautions or instructions, contact a healthcare professional, dealers or technical support before attempting to use this equipment.
4. Do not use rollator and basket beyond the safe working load. (See specifications)
5. Rollators can be unstable, so they require caution when using them.
6. Regularly check the operation of brakes. Check that all parts are securely attached or if any screws need to be adjusted. Do not use the rollator if it is not working perfectly.
7. When locked, the rear wheels should not move. If there is a displacement, the brakes must be adjusted.
8. Replace the wheels when they show signs of wear.
9. Make sure your fingers are free of the fold point when the Rollator is being open or closed.
10. Do not hang your body on the brakes handles. The Rollator could tip over!
11. Wear appropriate (non-slippery) shoes when using the Rollator.
12. Never use the Rollator to move around if it is not fully open and in the locked position.

13. Before sitting in the seat, make sure that the Rollator is fully open and in the locked position, and the rear wheels are locked by the parking brake.
14. While sitting, do not use your feet to propel you or let them push the rollator, as it should not to be used as a wheelchair.
15. Do not use the seat if the floor is sloping or too uneven.
16. Do not stand on the seat.
17. Do not sit on the rollator while it is in a moving vehicle.
18. Do not hang objects on the back strap.
19. Do not use the rollator on stairs or escalators.
20. Before performing lifting maneuvers of the front wheels to climb or overcome small obstacles, train and be accompanied.
21. Do not store the rollator in humid environments, as it may cause mold and oxidation of the metal parts.
22. Do not use the rollator on public roads and roads intended for car traffic. Obey local pedestrian traffic rules.
23. You must be careful when moving on wet, sloping, and uneven or bumpy surfaces.

DISCARD:

Upholstery: Upholstery and fabric parts should be sanitized and disposed of together with household waste for inorganic materials.

Metallic Components: For disposal, look for a recycling center or collection center specific for metals.

Plastic Components: Must be sanitized and disposed of as household waste for inorganic materials.

If you have difficulty locating a suitable collection center, please contact the responsible public body in your city you're your nearest retailer.

WARRANTY

Consumer Limited Warranty

Rollators

Zoom Mobility has provided information throughout the user manual regarding proper usage and care of your Rollator. Failure to adhere to this information will void the warranty of the Rollator, it's parts and the batteries supplied by Zoom Mobility.

The following warranty is granted only to the INITIAL Consumer who has purchased our product and commences on the Date of Purchase by the Consumer from an Authorized Zoom Mobility' Provider. The Consumer must have proof of purchase from Zoom Mobility or the authorised Rollator provider to receive service.

Note: Your selling retailer is responsible for the repairs, and should you not be able to return the product to the selling retailer or another Zoom Mobility retailer, you may be liable for any labour charges, parts will still be supplied free of charge. You will be liable for all labour and parts costs should the repairs not be covered under the warranty.

The warranty covers the following Rollator models unless otherwise noted:

AirMax Z03 Rollator

1 Year Limited Warranty (Repairing):

◆ Frame

1 Year Limited Warranty (Replacement):

For the life of the Rollator, from the date of purchase from an authorized Zoom Mobility' retailer, in the event of defective materials or workmanship, Zoom Mobility will repair or replace at our option any of the following structural frame components found to be defective by an authorized a Zoom Mobility representative:

- ◆ Handle Sleeve & Brake Lever

The warranty of this product is based on the normal use and maintenance described in this manual. It does not cover device failure due to owner's misuse or negligence maintenance.

Warranty Exclusions:

Zoom Mobility does not provide warranty on any of the following items which may require replacement due to the normal wear and tear of day-to-day usage:

- ◆ Wheels
- ◆ Storage Bag
- ◆ Seat
- ◆ Plastic Parts (vulnerable parts)

If something is damaged during use, please contact the Retailer.

This warranty also excludes for the following:

- ◆ Loss or theft of components
- ◆ Damage caused by:
 - Abuse, misuse, accident, or negligence.
 - Improper operation, maintenance, or storage.
 - Commercial use or use other than normal.
 - Exceeding the specified weight capacity of the unit.
 - The product is beyond the warranty period.
 - Repairs and/or modifications made to any part without the specific consent of Zoom Mobility.
 - Accessories other than those supplied or approved by Zoom Mobility.
 - Failure to adhere to the product instructions.
 - Acts of Nature (Force majeure), such as lightning strikes, cyclones, earthquakes, etc.
 - An accident occurs causing damages to a part/s.
 - Circumstances beyond the control of Zoom Mobility.
- ◆ ANY PARTS ALTERED OR REPAIRED BY AN UNAUTHORIZED PERSON.

There is no other express warranty.

Implied warranties including those of merchantability and fitness for a particular purpose are excluded. Liabilities for consequential damages are excluded. This warranty gives you specific rights and you may also have other rights which may vary from state to state.



Technical Service, please scan the following QR code.



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