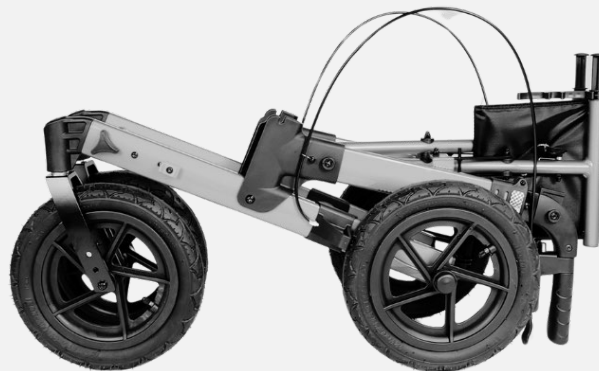


All Terrain Rollator M/L

**Zoom
Mobility**
EASY LIVING



USER MANUAL

FOR YOUR RECORDS

Please fill in your Zoom Mobility Rollator's information below. This information will be useful if you ever need to contact Zoom Mobility concerning your Rollator.

Name of Purchaser: _____

Address: _____

Model: *All Terrain* Rollator Serial Number _____

Date of Purchase _____ Invoice Number _____

Provider Name _____

Company _____

Address _____

City _____ State _____ Postcode _____

Email: sales@zoommobility.com.au

Thank you for purchasing your Zoom Mobility Rollator. We are honoured you have chosen Zoom Mobility for your mobility needs. Please read this user's manual carefully before using and save for future reference.

Intended Use:

The intended use of this device is to provide mobility to persons limited to a seated position that are capable of operating a Rollator.

Standard Packing List:

1. 1 x *All Terrain* Rollator
2. 1 x User Manual

If structural damage occurs during shipping, contact your supplier, and DO NOT use.

**DISCLAIMER**

We ask that you read this manual completely before operating your new Zoom Mobility Rollator. Zoom Mobility is not and cannot be held responsible for any damage or injury incurred due to improper or unsafe use of the Zoom Mobility Rollator.

Zoom Mobility specifically disclaims responsibility for any bodily injury or property damage that may occur during any use that does not comply with applicable federal, state, or local laws or ordinances.

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INTRODUCTION

Congratulations on the purchase of your new Zoom Mobility Rollator. We are excited to provide you with one of our innovative Mobility Rollators. The Zoom Mobility Rollator *All Terrain* combines cutting edge technology with attractive designs that are also highly functional in today's world. We at Zoom Mobility know that you have chosen a Rollator that will give you years of dependable operation and will enhance the quality of your life by providing you with the mobility to experience an active daily lifestyle.

Even though your new Zoom Mobility Rollator is both user-friendly and designed for maximum manoeuvrability in even the tightest spaces, we ask that you please read, understand, and follow all the instructions and suggestions in this manual before you operate your Rollator for the first time. The safe use of your new Rollator is very important to us.

If you feel that you do not understand the instructions and suggestions presented in this user manual, or if, for any reason, you do not feel capable of performing the activities necessary to assemble, disassemble, operate, or maintain your Zoom Mobility Rollator, please contact your local Zoom Mobility provider.

Zoom Mobility cannot be held responsible for personal injury or property damage resulting from the unsafe or the improper use of any of our personal mobility products. Also, Zoom Mobility cannot be held responsible for personal injury or property damage resulting from attempts to follow instructions, suggestions, and guidelines presented in this user manual.

Our Research and Development Department, our Quality Control Department, and our Engineering Department have used the latest product specifications and the latest product design information to manufacture your Zoom Mobility Rollator. Zoom Mobility reserves the right to implement changes into our product lines when those changes become desirable or necessary. If changes are implemented into our product line, there may be minor differences between the product you purchased and the illustrations and instructions in this user manual.

We at Zoom Mobility would appreciate hearing about the dependability of your Zoom Mobility and about the convenience of mobility it has provided for you. We would also appreciate hearing about the service you received from your local Zoom Mobility provider or representative. You can email info@zoommobility.com.au

There are several situations, including some medical conditions, where the Rollator user will need to practice operating the Rollator in the presence of a trained attendant. A trained attendant can be defined as a family member or care professional specially trained in assisting a Rollator user in various daily living activities.

As you begin using your Rollator during daily activities you will probably encounter situations in which you will need some practice. Simply take your time and you will soon be in full and confident control as you manoeuvre through doorways, on and off elevators, up and down ramps, and over moderate terrain.

This manual covers the use of various models, you will note that many of the operations and adjustments are similar and as such images may depict a different model to that which you have purchased.

For more information about our products and services or to send us your comments, email sales@zoommobility.com.au

Waste Disposal



Symbol on the left indicates your product should be treated separately from domestic garbage according to local laws and regulations. When the product reaches its lifespan, please take it to the designative waste collection point run by the local authority. Sorting and recycling of this rollator will help to save the natural resources and ensure it is recycled in a way of protecting the environment.

Plastic parts, frames and tubes can be handed over to the professional recycling units for disposal after reaching its lifespan.

SPECIFICATIONS TABLE

All Terrain Rollator



MODEL DETAILS	<i>ALL TERRAIN</i> /MEDIUM	<i>ALL TERRAIN</i> /LARGE
Weight	10.5kg	10.6kg
Safe Working Load (SWL)	136kg	136kg
Safe Working Load of Bag	5KG	5kg
Adjustable Handle Height	71-88cm	76-96cm
Frame Material	Aluminium	Aluminium
Handle Material	PA6+30%GF	PA6+30%GF
Seat (H x W)	54 x 45cm	60-45cm
Wheels Front and Rear	29 x 4cm, PP Rim +Pneumatic Tyres	29 x 4cm, PP Rim +Pneumatic Tyres
Dimensions of Bag (L x W x D)	39 x 27.5 x 19cm	39 x 27.5 x 19cm
Unfolded Dimensions (L x W)	80.5 x 68cm	80.5 x 68cm
Folded Dimensions (L x W x H)	90 x 27.5 x 40cm	92 x 27.5 x 40cm

** Specifications are correct at time of print and are subject to change without notification

BEFORE USE

- Carefully remove all packaging. Avoid using any knives or other sharp instruments as this may cause damage to the surface of the product.
- Check the product for any visible damage. If you see any damage or suspect a fault, do not use your product, but contact your supplier for support.

INTENDED USE

These rollators have been designed to assist you when walking and carrying small items of shopping using the bag provided. The bag was designed specifically to fit your rollator, please only use the bag supplied for your rollator. Do not use or combine bags and / or baskets from other manufacturers.

FEATURES

- User friendly loop brakes with lock.
- Simple brake cable adjustment
- Soft plastic solid wheels
- Swiveling front wheels
- Folding locking mechanism
- Height Adjustable
- Ergonomic handgrips to reduce pressure
- Walking stick holder

ASSEMBLY INSTRUCTIONS

Carefully remove all packaging, including the cardboard tubes covering the knurled tube part of the brake assembly. Check the product thoroughly for damage or obvious faults.

WARNING! If you suspect your unit to be faulty, please do not use it. Contact your nearest zoom mobility retailer immediately.



This Rollator is supplied fully assembled in its folded position. To unfold the rollator, follow these instructions:

Step 1.

Open the rollator by pulling the handles away from each other. (See fig.1)

Step 2.

Push down on the seat (see fig. 2), making sure that the seat arms click into the seat brackets (see fig. 3).

DO NOT USE THE ROLLATOR UNLESS THE SEAT ARMS ARE FULLY LOCKED INTO THE SEAT BRACKETS.

Step 3.

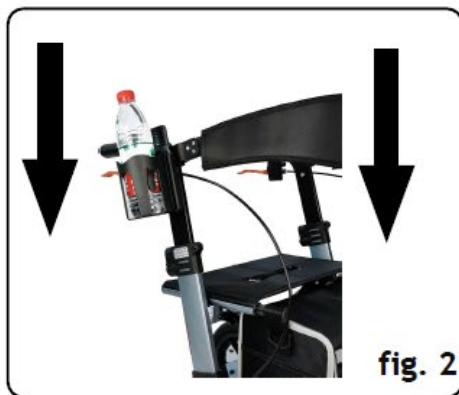
Lower the rear legs by pulling up both sides of the red catch (see fig.4) and lowering the leg into position. Repeat step 3 for the other rear leg. A click will be heard when the leg has locked into place. **DO NOT USE THE ROLLATOR UNLESS THE LEG HAS SECURELY LOCKED INTO PLACE.**

Step 4.

Pull out front wheels by loosening the nuts (see fig. 5), the front wheels are detachable. **DO NOT USE THE ROLLATOR UNLESS THE WHEEL HAS SECURELY LOCKED INTO PLACE.**

Step 5.

Flip down the frame by pulling down both sides of the red catch (see fig.6) **DO NOT USE ROLLATOR UNLESS THE WHEEL HAS SECURELY LOCKED INTO PLACE.**



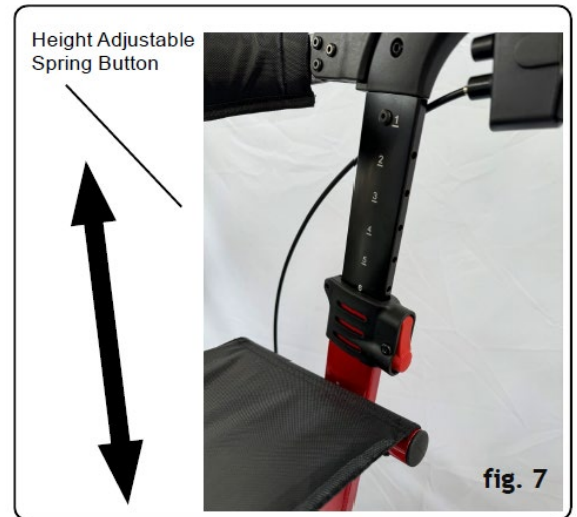
HEIGHT ADJUSTMENT

The height of the handgrips can be raised or lowered to suit the user.

To adjust the height of the handgrips, Press the height adjustment spring button (see fig.6). Raise or lower the handgrips to the desired user height. You will hear a click as the handgrip locks into one of the height adjustment positions. (See fig.7).

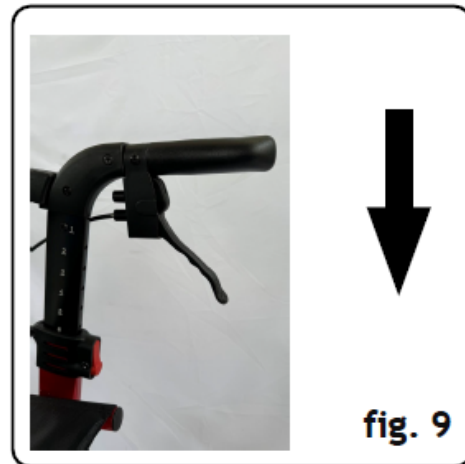
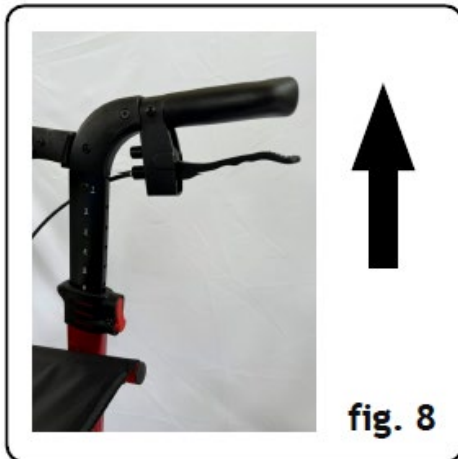
ENSURE THAT BOTH HANDGRIPS ARE AT THE SAME HEIGHT BEFORE USE.

DO NOT USE THE ROLLATOR UNLESS THE HANDGRIPS HAVE LOCKED INTO ONE OF THE HEIGHT ADJUSTMENT POSITIONS.



OPERATING THE BRAKES

1. To stop, gently apply a gripping pressure to both brakes simultaneously (see fig.8), this will slow down and stop your rollator.
2. The brakes on your rollator have a parking option (see fig.9). To operate the parking option, push downwards on both brakes simultaneously. You will feel the brake make a very slight click. Your brakes are now in the “lock” position.
3. To Unlock, simply pull up the brake again, you will hear a slight click as the “park” disengages.



BRAKE ADJUSTMENT

You rollator brake system will require periodic adjustment. To loosen the brakes, you need to adjust the nut in fig. 10. See it in the attachment.

If you need to tighten the brakes, you need to adjust the nut to make the spring part to be longer.

If you need to loosen the brakes, you need to adjust the nut to be shorter.



fig. 10

CARE AND MAINTENANCE

- Only use your rollator for the purpose for which it was intended, which is as an aid to assist with walking. It is intended that your rollator is only used on standard pavements or at home. It should not be used on rough terrain or pot-holed surfaces. The use of your rollator on these surfaces can seriously compromise your safety and may damage your rollator beyond repair.
- Keep your rollator clean by wiping it down with a damp cloth with a mild detergent. Do not under any circumstances use an abrasive or solvent based cleaner, as this will seriously damage the rollator and void your warranty.
- Wipe off all surfaces with a dry cloth and use a water dispersing agent such as WD40 on all metal joints.
- Check that all wheels and the folding mechanism function correctly and that all wheels move freely. Pay particular attention to the front wheels, ensuring that they rotate freely without obstruction and that they are attached securely to the frame.

WARNING!

Withdraw your rollator immediately if any of the wheels become difficult to turn or do not feel securely attached to the frame or if you suspect damage or any other fault.

- Monthly checks – Check that no components are loose. Check the adjustment to your brakes (fig.9). Check castors.
- Do not fit any parts or accessories to your rollator manufactured by another company. To do so will annul your warranty and may seriously compromise your safety.
- We suggest that you check your rollator visually every day. However, we recommend that you should have your rollator serviced every three months or less if used by various users.

WARRANTY

Consumer Limited Warranty

Rollators

Zoom Mobility has provided information throughout the user manual regarding proper usage and care of your Rollator. Failure to adhere to this information will void the warranty of the Rollator, it's parts and the batteries supplied by Zoom Mobility.

The following warranty is granted only to the INITIAL Consumer who has purchased our product and commences on the Date of Purchase by the Consumer from an Authorized Zoom Mobility' Provider. The Consumer must have proof of purchase from Zoom Mobility or the authorised Rollator provider to receive service.

Note: Your selling retailer is responsible for the repairs, and should you not be able to return the product to the selling retailer or another Zoom Mobility retailer, you may be liable for any labour charges, parts will still be supplied free of charge. You will be liable for all labour and parts costs should the repairs not be covered under the warranty.

The warranty covers the following Rollator models unless otherwise noted:

All Terrain Rollator

1 Year Limited Warranty (Repairing):

- ◆ Frame

1 Year Limited Warranty (Replacement):

For the life of the Rollator, from the date of purchase from an authorized Zoom Mobility' retailer, in the event of defective materials or workmanship, Zoom Mobility will repair or replace at our option any of the following structural frame components found to be defective by an authorized a Zoom Mobility representative:

◆ Handle Sleeve & Brake Lever

The warranty of this product is based on the normal use and maintenance described in this manual. It does not cover device failure due to owner's misuse or negligence maintenance.

Warranty Exclusions:

Zoom Mobility does not provide warranty on any of the following items which may require replacement due to the normal wear and tear of day-to-day usage:

- ◆ Wheels
- ◆ Seat
- ◆ Plastic Parts (vulnerable parts)
- ◆ Storage Bag

If something is damaged during use, please contact the Retailer.

This warranty also excludes for the following:

- ◆ Loss or theft of components
- ◆ Damage caused by:
 - Abuse, misuse, accident, or negligence.
 - Improper operation, maintenance, or storage.
 - Commercial use or use other than normal.
 - Exceeding the specified weight capacity of the unit.
 - The product is beyond the warranty period.
 - Repairs and/or modifications made to any part without the specific consent of Zoom Mobility.
 - Accessories other than those supplied or approved by Zoom Mobility.
 - Failure to adhere to the product instructions.
 - Acts of Nature (Force majeure), such as lightning strikes, cyclones, earthquakes, etc.
 - An accident occurs causing damages to a part/s.
 - Circumstances beyond the control of Zoom Mobility.
- ◆ ANY PARTS ALTERED OR REPAIRED BY AN UNAUTHORIZED PERSON.

There is no other express warranty.

Implied warranties including those of merchantability and fitness for a particular purpose are excluded. Liabilities for consequential damages are excluded. This warranty gives you specific rights and you may also have other rights which may vary from state to state.



Technical Service, please scan the following QR code.



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User Manual & Warranty Booklet 2023

