

GO LITE PRO

Zoom
Mobility
EASY LIVING



USER MANUAL

FOR YOUR RECORDS

Please fill in your Zoom Mobility Scooter's information below. This information will be useful in the event that you ever need to contact Zoom Mobility concerning your scooter.

Model _____ Serial Number _____

Date of Purchase _____ Invoice Number _____

Provider Name _____

Company _____

Address _____

City _____ State _____ Postcode _____

Thank you for purchasing your Zoom Mobility Scooter. We are honoured you have chosen Zoom Mobility for your mobility needs.

Intended Use:

The intended use of this device is to provide mobility to persons limited to a seated position that are capable of operating an electric scooter.

Standard Packing List:

1 User Manual

1 Battery Pack

1 Front Basket

1 Seat with Armrest

2 NFC Keys

Battery Charger

Seat Post Hardware

DISCLAIMER

We ask that you read this manual completely before operating your new Zoom Mobility Scooter. Zoom Mobility is not and cannot be held responsible for any damage or injury incurred due to improper or unsafe use of the Zoom Mobility scooter.

Zoom Mobility specifically disclaims responsibility for any bodily injury or property damage that may occur during any use that does not comply with applicable federal, state, or local laws or ordinances.

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INTRODUCTION

Congratulations on the purchase of your new Zoom Mobility Scooter. We are excited to provide you with one of our innovative Mobility Scooters. The Zoom Mobility scooter combines cutting edge technology with attractive designs that are also highly functional in today's world. We at Zoom Mobility know that you have chosen a scooter that will give you years of dependable operation and will enhance the quality of your life by providing you with the mobility to experience an active daily lifestyle.

Even though your new Zoom Mobility scooter is both user-friendly and designed for maximum manoeuvrability in even the tightest spaces, we ask that you please read, understand and follow all of the instructions and suggestions in this manual before you operate your scooter for the first time. The safe use of your new scooter is very important to us.

If you feel that you do not understand the instructions and suggestions presented in this user manual, or if, for any reason, you do not feel capable of performing the activities necessary to assemble, disassemble, operate, or maintain your Zoom Mobility scooter, please contact your local Zoom Mobility provider, or call Zoom Mobility.

Zoom Mobility cannot be held responsible for personal injury or property damage resulting from the unsafe or the improper use of any of our personal mobility products. Also, Zoom Mobility cannot be held responsible for personal injury or property damage resulting from attempts to follow instructions, suggestions, and guidelines presented in this user manual.

Our Research and Development Department, our Quality Control Department, and our Engineering Department have used the latest product specifications and the latest product design information to manufacture your Zoom Mobility scooter. Zoom Mobility reserves the right to implement changes into our product lines when those changes become desirable or necessary. If changes are implemented into our product line, there may be minor differences between the product you purchased and the illustrations and instructions in this owner's manual.

We at Zoom Mobility would appreciate hearing about the dependability of your Zoom Mobility and about the convenience of mobility it has provided for you. We would also appreciate hearing about the service you received from your local Zoom Mobility provider or representative. You can email office@topgunmobility.com.au

There are several situations, including some medical conditions, where the scooter user will need to practice operating the scooter in the presence of a trained attendant. A trained attendant can be defined as a family member or care professional specially trained in assisting a scooter user in various daily living activities.

As you begin using your scooter during daily activities you will probably encounter situations in which you will need some practice. Simply take your time and you will soon be in full and confident control as you manoeuvre through doorways, on and off elevators, up and down ramps, and over moderate terrain.

This manual covers the use of various models, you will note that many of the operations and adjustments are similar and as such images may depict a different model to that which you have purchased.

For more information about our products and services or to send us your comments, email info@topgunmobility.com.au

UNBOXING & ASSEMBLY

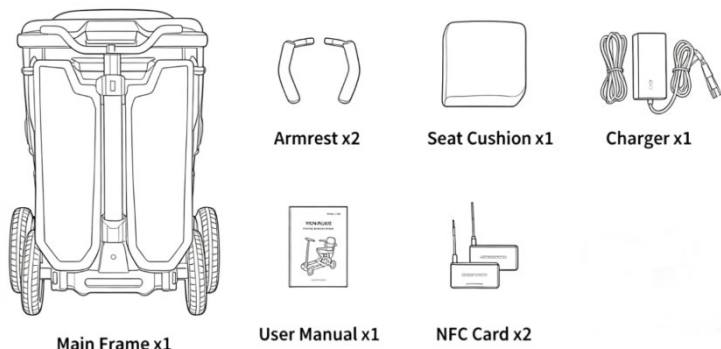
Open the carton and inspect the scooter and accessories for any visible shipping damage. Remove all protective inserts and take out each item carefully. Before assembly, make sure all parts are included and undamaged

Package contents (subject to actual shipment):

- Main frame ×1
- Charger ×1
- User manual ×1
- Seat armrests ×2
- Seat cushion ×1
- NFC cards ×2
- Spacer for Trailer ×2

For convenience, it is recommended to check the contents in this order: main frame, armrests, charger, and then the remaining accessories. After confirming that all parts are present, continue with assembly.

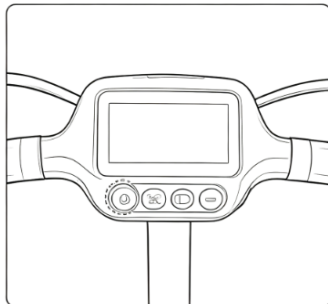
The illustration below shows the typical items included in the package for reference.



FOLDING/UNFOLDING & FREEWHEEL MODE

FOLDING

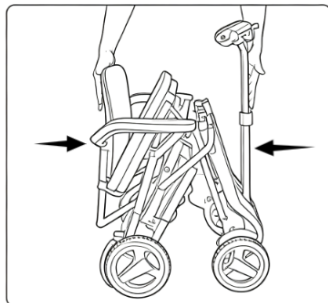
Before folding the scooter, switch the power off, make sure the scooter is stationary, and remove any personal items from the foot platform and around the seat. Lift the orange latch handle under the seat and fold the scooter inward.



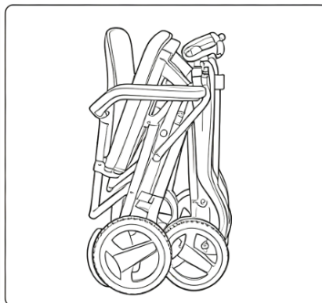
Step 1 : Power Off



Step 2 : Lift Up Hook



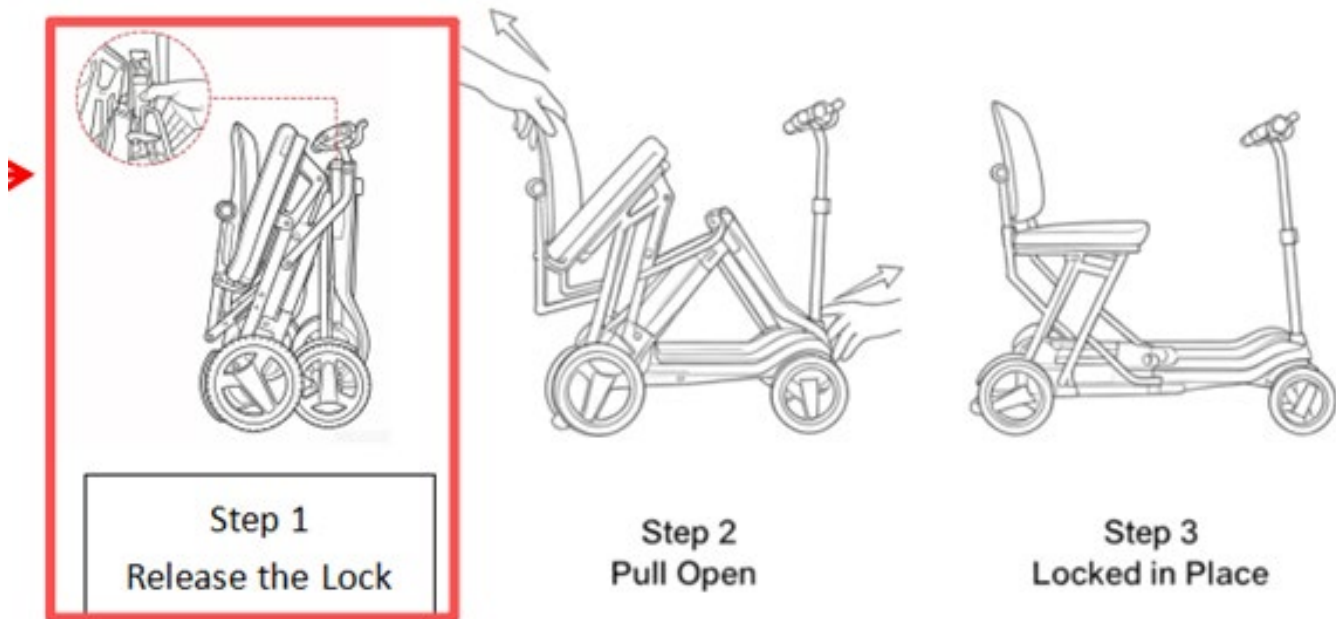
Step 3 : Fold Inward



Step 4 : Folded Position

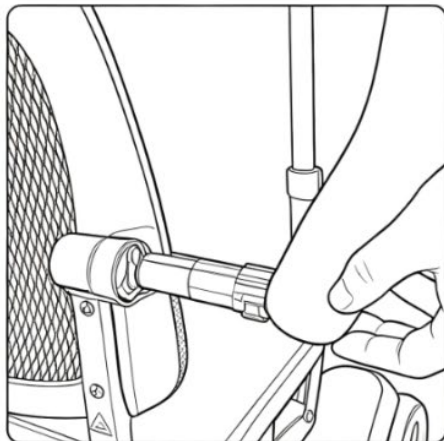
UNFOLDING

Press the orange release handle to disengage the locking hook. Then hold the scooter at both sides and pull outward steadily until the frame is fully opened and locked into place. After unfolding, make sure the locking mechanism is fully engaged before use.

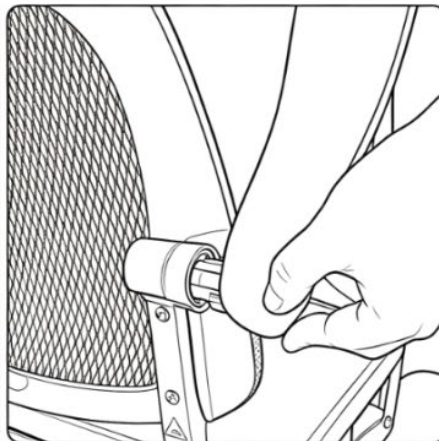


INSTALLING ARMRESTS

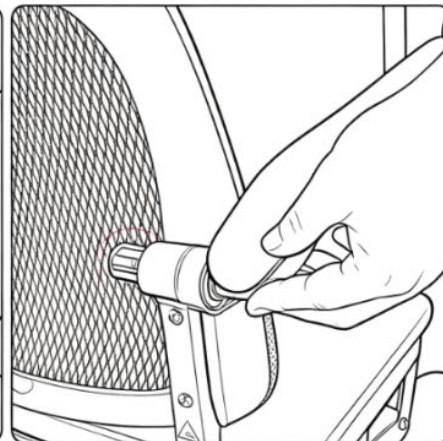
Align the armrest shaft with the mounting hole in the backrest, push it fully into place, and confirm that the locking button pops out. Repeat on the other side.



Align Shaft



Insert Armrest



Lock Button Pops Up

HANDLE BAR HEIGHT

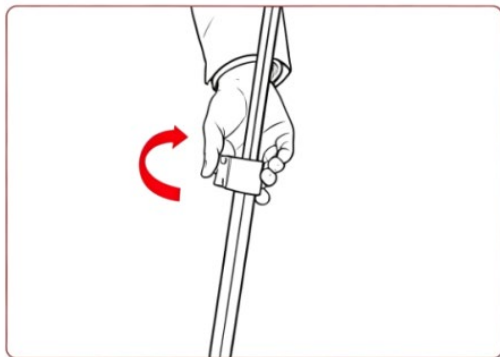
Loosen the tiller fastener, adjust the handlebar to a height that allows your shoulders and arms to stay relaxed, then tighten the fastener again.



① Loosen



② Adjust Height



③ Tighten



④ Tiller Adjusted

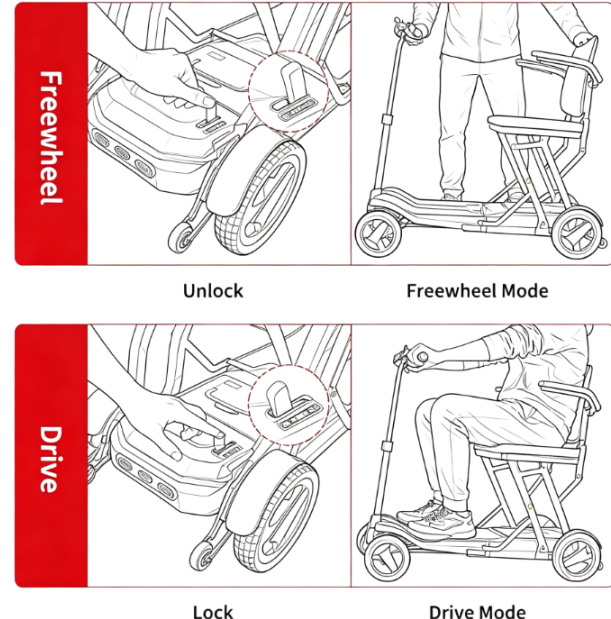
FREEWHEEL MODE

Freewheel mode and motor drive mode are selected using the red mode lever on the lower right rear side beneath the seat. Move the lever forward to the "unlock" symbol for freewheel mode. Move it backward to the "lock" symbol for motor drive mode.

IMPORTANT:

In freewheel mode, the brake is released and the electric drive system does not operate. The scooter may only be pushed slowly by an accompanying person. Never sit on the scooter while it is in freewheel mode and never use freewheel mode on a slope.

If the mode lever is switched while the scooter is powered on, the display may show fault code 09. If this happens, switch the scooter off and restart it before use.



Do not sit on the scooter in freewheel mode.

MODEL FEATURES & SPECIFICATIONS

GO LITE PRO

- ***NFC key activation or secure 4-digit PIN start.***
- ***Super Light*** - Only 15kg
- ***Cruise Control*** - For relaxed, consistent speed.
- ***Large Comfortable Seat*** - Designed for all-day support.
- ***One-Motion Folding System*** - For quick, effortless pack down.
- ***Cornering Speed-Reduction Sensor*** - For safer turning.
- ***Front & Rear Lighting*** - For improved visibility.
- ***LED Control Panel with Built In NFC*** - For simple, modern operation.



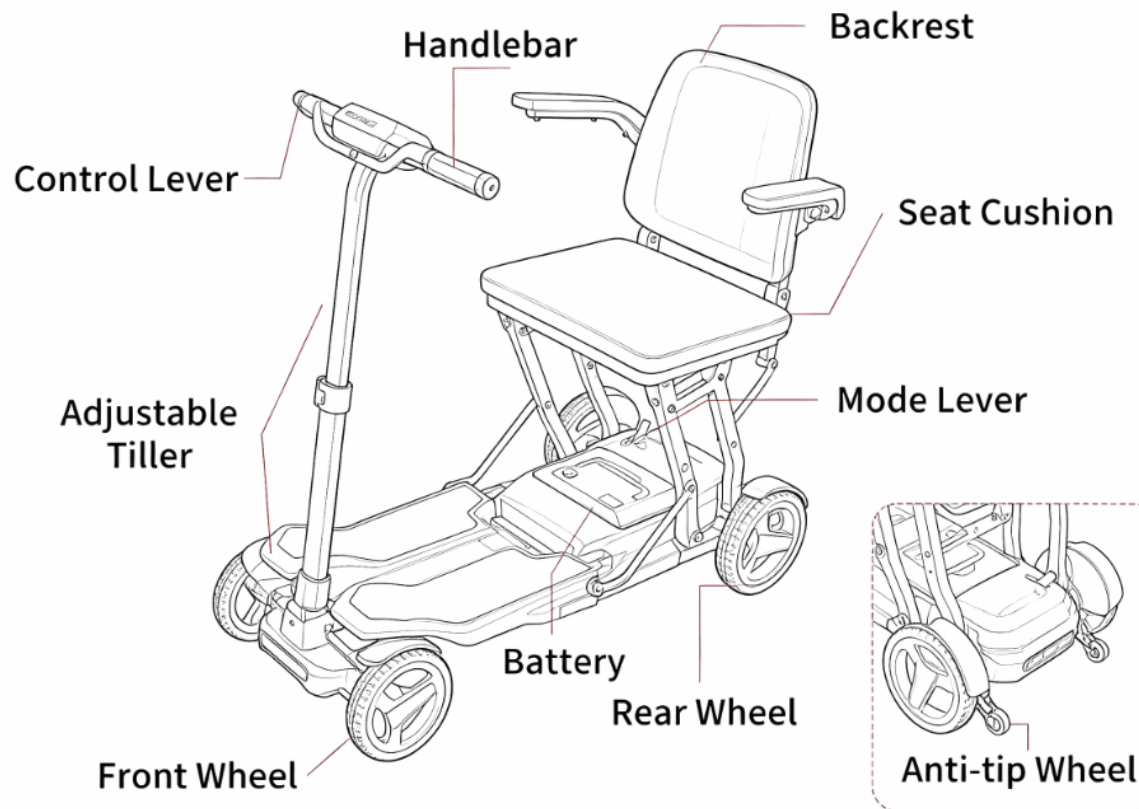
Your Zoom Mobility scooter has been designed with your comfort in mind. It has also been designed to be a safe method of transportation when safety and operating instructions are followed. Please review the features and benefits of certain components of the Zoom Mobility scooter below.

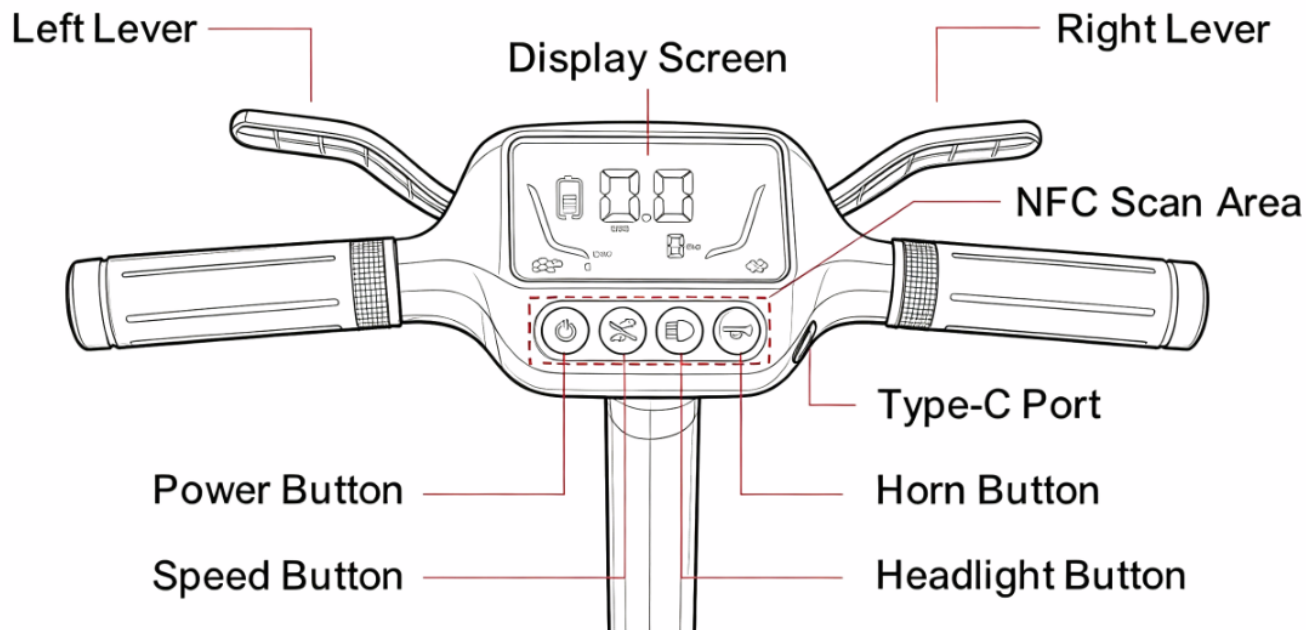
SPECIFICATIONS

SPECIFICATIONS	GO LITE PRO
Weight without Batteries	15kg
Safe Working Load (SWL)	125kg
Colour Options	Ferrari Red, Turbo Blue, Atomic Silver
Operational Range	Up to 15km
Motor Power	24V 150W Brushless
Battery	24V 11.6AH
Charger Size	24V 2A
Controller	45AH Brushless Controller
Max. Speed	7.5km/h
Tyre Size (Front)	7"
Tyre Size (Rear)	8" Solid
Seat (W x H)	41 x 54cm (Seat to Floor)
Folded Size (L x W x H)	34 x 48 x 65cm
Dimensions (L x W x H)	98 x 57 x 91.5cm
Warranty	2 Year Warranty

** Specifications are correct at time of print and are subject to change without notification

SCHEMATICS





SAFETY GUIDELINES

The symbols below are used in the User Manual and/or on the product to identify warnings and to notify you of important safety information. Make sure you read and understand them completely.



WARNING! Indicate(s) a hazardous situation which, if not avoided, could result in death or serious injury. This icon is represented as a black symbol on a yellow triangle with a black border.



MANDATORY! Failure to perform mandatory actions can cause personal injury and/or equipment damage. This icon is represented as a white symbol on a blue dot with a white border.



PROHIBITED! Indicate(s) an action(s) that should not be performed under any circumstance. Failure to adhere can cause personal injury and/or equipment damage. This icon is represented as a white symbol with a red circle and red slash.

SAFETY

Your Zoom Mobility is a battery-operated personal mobility vehicle. Please exercise caution and consideration when you are operating it. Driving your Zoom Mobility scooter carefully and thoughtfully will help ensure your personal safety and the safety of other people.

NOTICE

Before learning to operate your Zoom Mobility scooter, have your authorized Zoom Mobility provider / a trained attendant / family member or care professional specially trained in assisting a scooter user in various daily living determine if it is advisable for you to practice getting on and off your scooter and operating it in the presence of an attendant.



MANDATORY! Read completely and understand this owner's manual before assembling, operating, transporting, or disassembling your Zoom Mobility scooter.

BEFORE GETTING ON YOUR Zoom Mobility Scooter

- Check to be certain that the power is turned off. See *Page 15*, "Operation" in this manual. This will eliminate the possibility of accidentally activating the throttle control lever causing injury to yourself and/or others.
- Check to be certain that your Zoom Mobility Scooter's freewheel lever is in the engaged position. See *Page 20*, "Operation" in this manual.
- Flip up the armrest(s).



WARNING When getting on or off your Zoom Mobility Scooter, keep your weight toward the middle of the deck. Putting most or all of your weight on the edge of the deck may cause an unstable condition.

SAFETY SYMBOLS

The symbols below identify warnings, mandatory actions, and prohibited actions. They can be found in the User Manual and/or on the product. Make sure you understand all safety labels before operating the product. Do not remove safety labels from the product.



Read and follow the User Manual!



Use only AGM or Gel-Cell batteries!



Pinch/Crush Hazard!



Corrosive chemicals inside battery!



Explosive conditions exist!



Avoid transmitters!



Do not place into trash!



Recycle



Indoor use only!



Hot surface!



Electrical hazard!



Do not use personal electronic devices!

GETTING ON YOUR SCOOTER

- Position the seat for safe and easy mounting. Ensure that the seat is facing forward.
- Return tiller to full upright position if necessary.
- Carefully place one foot on the approximate center of the deck and seat yourself comfortably and securely on the seat.
- Flip down the armrest(s).

GETTING OFF YOUR SCOOTER

- Make certain that the power is turned off and the key is removed.
- Return tiller to full upright position.
- Flip up the armrest(s).
- Carefully place one foot on the ground, transfer your weight to that leg, and slowly come to a standing position.
- Step away from the scooter.

MAXIMUM WEIGHT

Your Zoom Mobility has been rated to a maximum weight capacity (operator and anything else being carried onboard) of **125kgs**. Exceeding the maximum weight rating will void the warranty.



WARNING Exceeding the maximum weight rating may result in injury to yourself and/or others.

DRIVING ON INCLINES

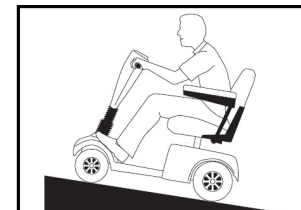
- For maximum stability, lean forward in your Zoom Mobility Scooter's seat while proceeding up ramps' lines, curbs, or any low rise. See Figure 2.
- Drive with caution when attempting to negotiate any incline, even handicap access ramps.
- **Always** climb or descend an incline by driving straight up or straight down the face of the slope. See Figure 2.
- **Do not** traverse or drive across the face of an incline in any direction. See Figure 3.
- **Do not** attempt to negotiate an incline that is covered with snow, ice, salt, cut or wet grass, leaves, or any other potentially hazardous material.
- **Do not** drive your scooter in reverse down an incline.
- Try to keep your Zoom Mobility scooter moving when climbing an incline. If you do come to a stop, restart and accelerate slowly and carefully.
- **Do not** try to descend or climb a slope whose gradient is greater than recommended.



Figure 2. Going up an Incline



Figure 3. Traversing and Incline



Normal driving position & Increased Stability Drive Position

***Zoom Mobility maximum recommended incline is 6°.**



WARNING If, while you are driving down a slope, your scooter starts to move faster than you feel is safe, release the throttle control lever and allow your Zoom Mobility Scooter to come to a stop. When you feel that you again have control of your scooter, push the throttle control lever forward and continue safely down the remainder of the slope.

Driving Down A Decline

- Lower speed setting.
- Whenever it is safely possible, drive forward down any ramp, low rise, or incline.

Zoom Mobility does not recommend that you drive your scooter in reverse down any incline, ramp, curb, or low rise. Backing down any slope may create a very hazardous situation. If it is necessary to back down a slope, follow one of two procedures on *Page 10*.



When using either of the following procedures to back down a slope, Zoom Mobility strongly advises that you have the assistance of another person.

Procedure 1 - Under Power

1. Set the key switch to the “OFF” position. See *Contents* for section “Operation.”
2. Turn the speed control dial fully counterclockwise to its slowest setting.
3. **Dismount your Zoom Mobility.**
4. Set the key switch to the “ON” position. See the *Contents* for section “Operation.”
5. While standing alongside your scooter, carefully operate the controls at the lowest speed setting. See *Contents* for section “Operation.”
6. Slowly and carefully back your scooter down the incline.
7. Carefully remount your Zoom Mobility scooter and resume normal operation.



WARNING When your scooter is in freewheel mode, the park brake is released. If the batteries are dead, the motor braking system will not work. The weight of the scooter on a slope may cause you to lose control of the scooter. If you do not feel capable of manually controlling your scooter down the slope, request assistance or do not attempt to use this procedure.

Procedure 2 - Emergency (No Power)

1. Set the key switch to the “OFF” position. See *Contents* for section “Operation.”
2. **Dismount your Zoom Mobility.**
3. Set the freewheel lever to “Disengaged.”
4. While standing alongside the scooter, carefully manually manoeuvre it down the slope.
5. When you have reached a level surface at the bottom of the slope, position the freewheel lever in the engaged position. See *Contents* for section “Operation.”
6. Carefully remount your Zoom Mobility scooter and set the key switch to the “ON” position to restore power.

OPERATING INSTRUCTIONS

POWER ON & UNLOCK

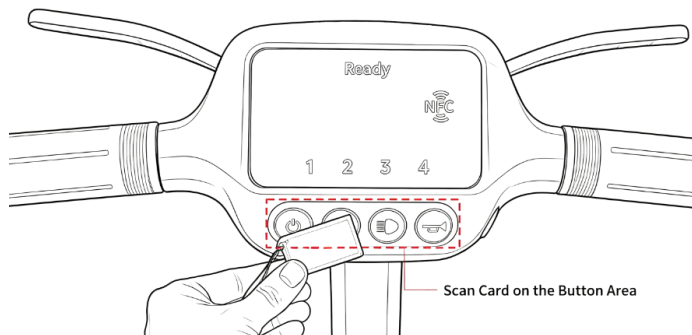
Briefly press the power button to turn on the scooter. The display will light up, the Ready icon will appear, the NFC icon will flash, and 1 2 3 4 will be shown on the screen. A voice prompt will ask you to enter a password or tap an NFC card.

You can unlock the scooter in either of the following ways:

- **NFC card:**

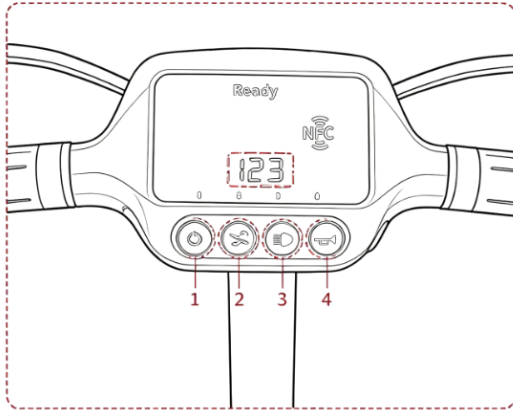
Hold the NFC card near the sensing area around the buttons. The screen will unlock and the scooter will be ready to use.

NOTE: the NFC sensing area is located around the button area. Present the card to the button area, not to the display screen.

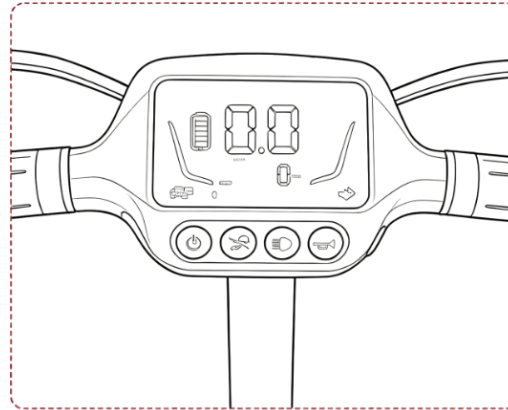


- **Password:**

The four buttons represent 1, 2, 3, and 4 from left to right. The odometer area is used to display password entry. After the first digit is entered, that number will appear and the remaining digits will continue flashing. Enter all four digits to unlock the screen.



① Enter Password



② Unlocked

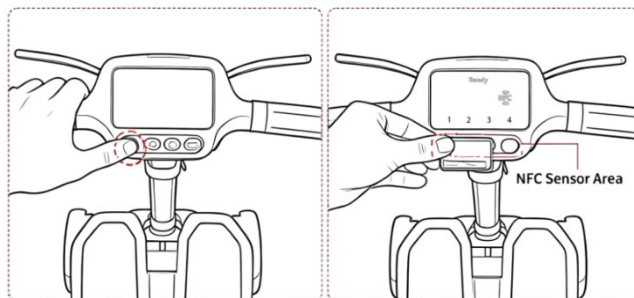
NOTE:

No password is set at the factory. Please refer to page () to learn how to set your password. To switch the scooter off, scan the NFC card again or long press the power button.

NFC CARD & PASSWORD SETUP

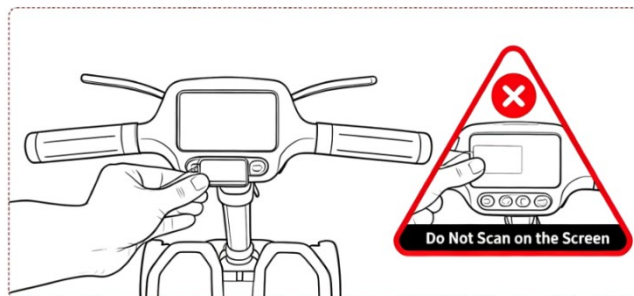
NFC CARD UNLOCKING

The NFC card works as the scooter key. After pressing the power button, hold the card near the sensing area around the control buttons to unlock the scooter. To turn the scooter off, press and hold the power button or tap the card again.



① Turn on the Mobility Scooter

② Scan Here



③ Successfully unlocked

ENTERING THE SETUP SCREEN

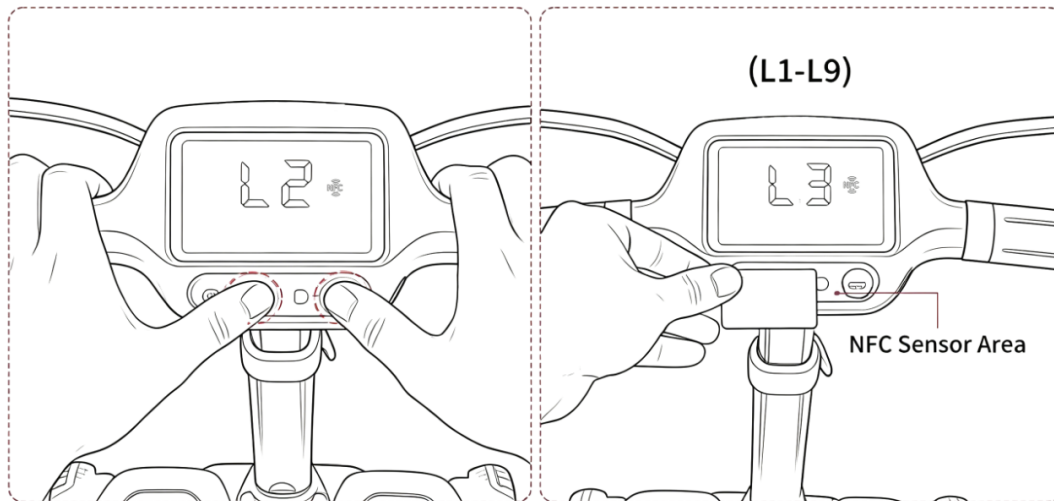
You can enter the card and password setup screen by pressing and holding the Speed button and Horn button together for about 5 seconds.

ADDING A NEW NFC CARD

When the setup screen is active, place the new NFC card near the sensing area. The scooter will read the card and the display will show one of the memory positions from L1 to L9.

The scooter can store up to 9 NFC cards. These memory positions are identified as L1 through L9. Two cards are programmed at the factory, so newly added cards will normally begin at L3.

If L3 appears on the display, the new card has been added successfully.

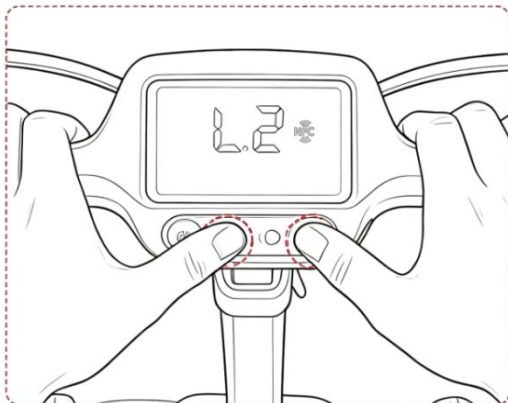


① Learning Mode

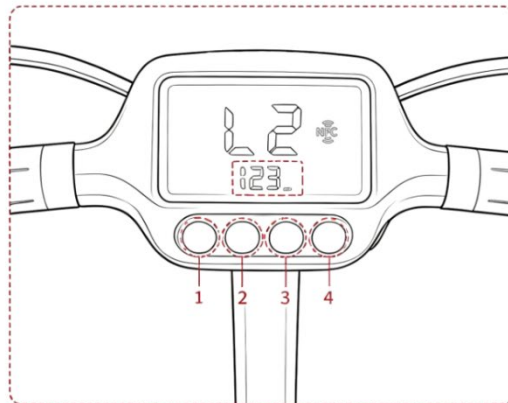
② Pair a new card

SETTING A NEW PASSWORD

When the setup screen is active, you can also set a password using the four control buttons. From left to right, the four buttons represent the numbers 1, 2, 3, and 4. Press the buttons in the desired order to create the password.



① Enter "Setup" Interface

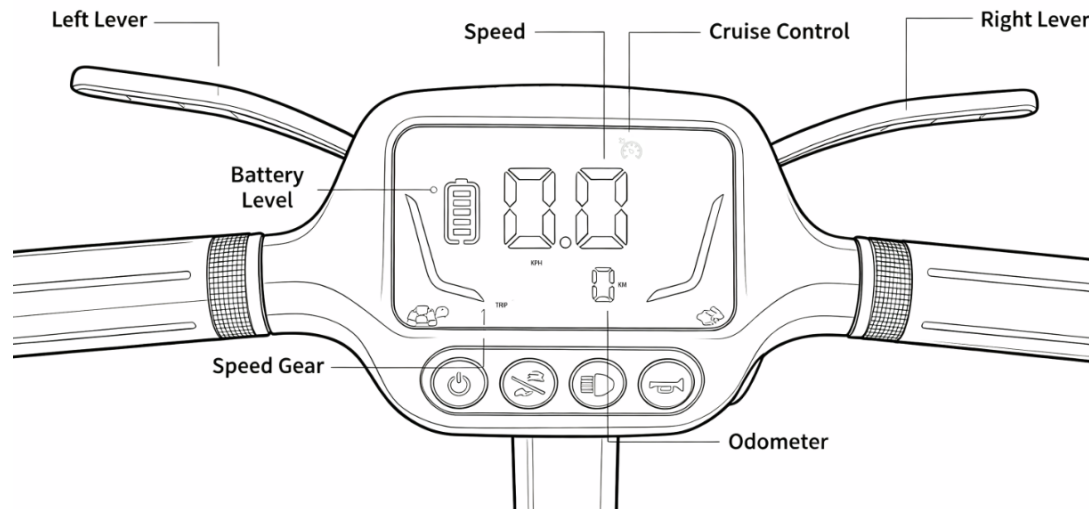


② Set New Password

IMPORTANT: Do not turn the power off while adding a new card or setting a password.

DASH DISPLAY

After unlocking, the display shows the battery level, speed, total mileage, turtle icon, rabbit icon, the last speed level used, and the blue light bar.



NOTE: The Ready icon appears only when the scooter is first powered on. It disappears after the scooter is unlocked.

LEVER CONTROL

The levers control forward and reverse travel. Pull the right-hand lever backward to move forward. Pull the left-hand lever backward to move in reverse. The farther the lever is pulled, the faster the scooter moves. When the lever is released, it automatically returns to the center position, the brake re-engages, and the scooter slows down until it stops.

WARNING: If the scooter moves unexpectedly, release the lever immediately.

SPEED SETTINGS (TURTLE TO RABBIT)

The scooter has four speed levels, from low to high (1 to 4). Press the speed button to cycle through the levels in sequence. The selected level sets the maximum travel speed. The maximum forward speed is 7.5 km/h.

CAUTION: Until you are familiar with the scooter's operation, use a low-speed setting.

LIGHTS & HORN

Press the light button briefly to turn the front light and rear light on or off.

Press and hold the horn button to sound the horn. Release the button to stop the horn.

CRUISE CONTROL

While moving forward and holding the lever, press and hold the light button for about 3 seconds to activate cruise control. The cruise control icon will appear on the display.

To cancel cruise control, press any button or pull the left-hand lever backward. The cruise control icon will disappear.

ADDITIONAL SETTINGS

Km / Mi Switch:

After the scooter is powered on and unlocked with the NFC card, press and hold the Speed button and Light button together for 5 seconds to switch between kilometres and miles. The selected setting will be saved automatically.

Reverse Beeping Sound:

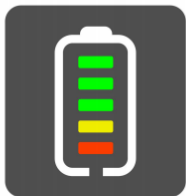
After the scooter is powered on and unlocked with the NFC card, press and hold the horn button and light button together for 5 seconds to turn the reverse beeping sound on or off.

BATTERY & CHARGING

BATTERY

This scooter uses a 24V / 11.6Ah lithium battery. The battery can be charged on the scooter or removed for separate charging. In both cases, charging must be carried out while the scooter is switched off.

While the scooter is in operation, the battery indicator shows the current power level in three colour zones. Please check the indicator regularly and recharge the battery in time when the power level becomes low.



Green
Battery sufficient
Ready for normal use



Orange
Battery low
Please recharge soon



Red
Battery critical
Recharge immediately

BATTERY CHARGING INSTRUCTIONS

1. Before First Use

- Fully charge the batteries **before using the scooter for the first time**.
- Initial charge can take **8–12 hours** (or overnight).
- Must be left on until charging has finished, indicated on the charger.

2. How to Charge the Scooter

1. Turn the scooter **OFF**.
2. Locate the **charging port** (usually on the tiller/dashboard or battery pack).
3. Plug the **charger into the scooter first**.
4. Then plug the charger into a **standard wall outlet**.
5. Turn on the power at the wall, only if the charger has no on/off switch.

3. Charging Time

- Typical charge time: **6–10 hours** depending on battery level.
- When the charger light turns **green**, the batteries are fully charged.

4. Daily Use Charging

- Charge the scooter **after every use**, even if only used for a short trip.
- Even after a short trip you need to recharge your scooter.
- Batteries can take a while to recharge even after a short trip 1-2 hours
- A long trip the batteries can take 10-14 hours
- **Try to avoid short charging times, always leave on charge until charger has finished charging, this can lead to shorter life span for the batteries.**
- **Once charging is complete, turn off the charger and unplug the charger from the wall.**

5. Important Battery Care Tips

- Do **not** leave batteries in a discharged state, this can reduce the life of the battery.
- Do not let batteries discharge below a $\frac{1}{4}$ on the battery gauge as doing this may reduce the life of the battery.
- Keep the scooter in a **dry, ventilated area** while charging.
- Use **only the charger supplied** with the scooter.

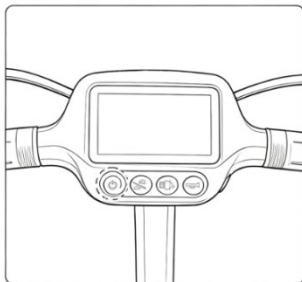
6. Storage Charging

- Charge the batteries **at least once every 1–2 weeks**.
- Store fully charged, never empty.

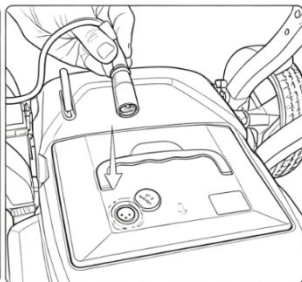
CHARGING PROCEEDURE

First connect the charger's output plug to the battery charging port, then connect the input plug to a standard mains socket. A blue light indicates charging. A green light indicates that the battery is nearly full; it is recommended to continue charging for an additional 1–2 hours. The usual charging time is 6–8 hours. A new battery should be fully charged before first use. After approximately 4–5 complete charge cycles, battery performance will usually become more stable.

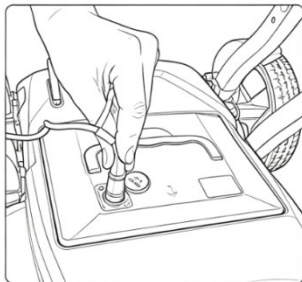
ON BOARD CHARGING



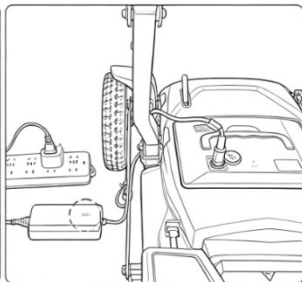
① Power Off Before Charging



② Charging Port

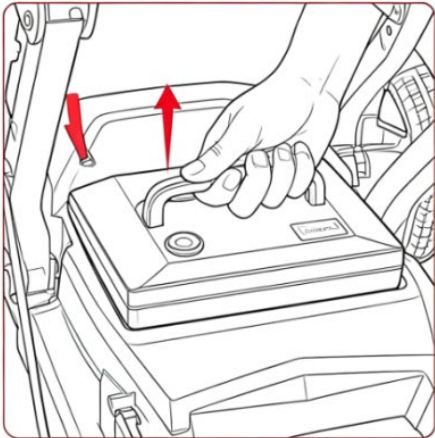


③ Insert Charger Plug

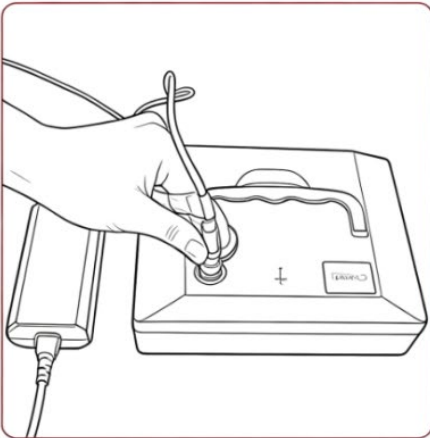


④ On-board Charging

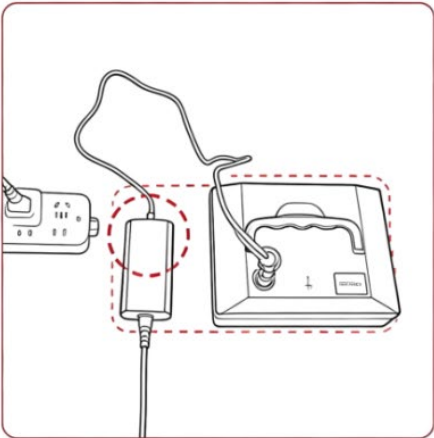
OFF BOARD CHARGING



Remove Battery



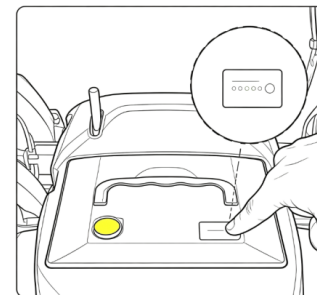
Connect Charger



Off-board Charging

BATTERY SLEEP MODE

To save energy and protect battery life, the battery may enter sleep mode after 72 hours of non-use. If the scooter cannot be powered on, press the battery power button or connect the charger to wake the battery.



Press to Wake Up Battery

WARNING: Do not let metal objects contact the battery terminals. Do not use a charger other than the supplied one, and do not charge the battery in a hot, damp, or enclosed area without ventilation. If the battery becomes swollen, develops an odor, overheats abnormally, or shows casing damage, stop using it immediately.

ROUTINE CARE & INSPECTION

PPRE USE INSTRUCTION

Before each use, inspect the scooter carefully. Check the cable connections, power connections, brake operation, and battery level. Make sure all parts are secure and free from looseness, corrosion, or unusual wear.

ROUTINE CARE

Avoid hitting, dropping, or forcing any control parts. Keep the controller and charging port clean and dry at all times. If the scooter will not be used for an extended period, switch it off, recharge the battery regularly, and store it in a dry, well-ventilated place at normal room temperature.

AUTO SHUT OFF

The scooter is equipped with an energy-saving auto shut-off function. If the scooter is not operated for about 20 minutes, the controller will switch the power off automatically. To use the scooter again, press the power button and unlock the scooter with the NFC card.

CLEANING & SURFACE CARE

Clean the outer cover with a soft cloth and a mild cleaner. A suitable automotive wax may be used to help protect the surface finish. The wheel bearings are sealed and pre-lubricated and do not require additional oil.

RECOMMENDED INSPECTION

- As needed: brakes, battery condition, and overall cleanliness
- Weekly: cable connections and general equipment condition
- Monthly: tire wear
- Every 6 months: motor and other key assemblies

FAULT CODES/COMMON ISSUES

FAULT CODES

If the scooter operates abnormally, the display or buzzer may show a fault code. Common fault codes include:

- 01 - Low voltage
- 02 - Motor phase wire short circuit or open circuit
- 03 - Accelerator open-circuit fault
- 04 - Motor Hall sensor fault
- 06 - Charging inhibited / brake status
- 07 - Lever not centered at power-on
- 08 - Controller internal fault
- 09 - Electromagnetic brake fault
- 10 - Over-voltage protection

PRIORITY FAULT CHECKS

If the following codes appear, check these items first:

Code	Description	Recommended Action
01	Low voltage	Check battery charge and voltage; recharge if necessary and try again.
07	Lever not centered	Make sure the lever is in the center position, switch the power off, and restart.
09	Electromagnetic brake fault	Confirm the scooter is in automatic braking / drive mode and check the connector.

Code	Description	Recommended Action
10	Over-voltage protection	Check whether the battery is correct for the scooter and whether abnormal charging has occurred.

COMMON TROUBLESHOOTING

If the scooter does not operate as expected, use the following basic checks:

- Low speed or no lever response: Check the battery level, electromagnetic brake status, and lever connection.
- Motor does not run after power-on: Check the battery level, brake status, lever wiring, and motor connector.
- Reduced driving range: Check whether the battery has been fully charged, whether the load is too heavy, whether road conditions are difficult, and whether the battery may be aging.

IMPORTANT: If you cannot solve the problem using this manual, stop using the scooter and contact the supplier or official customer service.

Do not attempt to open or repair the controller, motor, brake assembly, or battery pack yourself.

WARRANTY

Consumer Warranty

Scooters

Zoom Mobility has provided information throughout the owner's manual in regards to proper usage and care of your scooter. Failure to adhere to this information will void the warranty of the scooter, it's parts and the batteries supplied by Zoom Mobility.

The following warranty is granted only to the INITIAL Consumer who has purchased our product and commences on the Date of Purchase by the Consumer from an Authorized Zoom Mobility' Provider. The Consumer must have proof of purchase from Zoom Mobility or the authorised scooter provider to receive service.

The warranty covers the following scooter models unless otherwise noted:
GO LITE RPO

2 Year Warranty:

For the life of the scooter, from the date of purchase from an authorized Zoom Mobility' dealer, in the event of defective materials or workmanship, Zoom Mobility will repair or replace at our option any of the following structural frame components found to be defective by an authorized Zoom Mobility representative:

For the period of two years from the date of purchase, in the event of defective materials or workmanship, Zoom Mobility will repair or replace at our option with any new or reconditioned components any of the following drive train components found to be defective by an authorized Zoom Mobility representative:

- ◆ Transaxle
- ◆ Motor/Brake Assembly (electrical function only)

Note: An increase in operating noise of the transaxle DOES NOT constitute a defect. With normal wear and tear, operating noise is expected to increase.

One-Year Warranty:

For the period of one year from the date of purchase, in the event of defective materials or workmanship, Zoom Mobility will repair or replace at our option any of the following electronic assemblies found to be defective by an authorized Zoom Mobility representative:

♦ Electronic Controller	♦ Dash Assembly	♦ Wire Harness(es)
♦ Bearings	♦ Armrests	♦ Bushings
♦ Bushings	♦ Rubber Components (excludes tyres)	♦ Plastic Components (excludes body)
♦ Seat Swivel Mechanism		

6 Month Warranty

For the period of 6 months from the date of purchase, in the event of defective materials or workmanship, Zoom Mobility will replace the **batteries & battery charger** supplied by Zoom Mobility if found to be defective by an authorized Zoom Mobility representative.

Note: While charging batteries, it is normal for the battery charger to heat up. Heat coming from the battery charger does not constitute a defect.

Warranty Exclusions:

Zoom Mobility does not provide warranty on any of the following items which may require replacement due to the normal wear and tear of day-to-day usage:

- ◆ Tyres and Tubes
- ◆ ABS Plastic Shrouds
- ◆ Armrest Pads
- ◆ Motor Brushes
- ◆ Bulbs/Fuses
- ◆ Brake Pads
- ◆ Upholstery

This warranty also excludes for the following:

- ◆ Loss or theft of components (i.e.: keys, baskets, etc.)
- ◆ Damage caused by:
 - Battery fluid spillage or leakage.
 - Abuse, misuse, accident, or negligence.
 - Improper operation, maintenance, or storage.
 - Commercial use or use other than normal.
 - Exceeding the specified weight capacity of the unit.
 - Repairs and/or modifications made to any part without the specific consent of Zoom Mobility.
 - Accessories other than those supplied or approved by Zoom Mobility.
 - Failure to adhere to the product instructions.
 - Acts of Nature, such as lightning strikes, cyclones, earthquakes, etc
 - Circumstances beyond the control of Zoom Mobility.
- ◆ ANY PARTS ALTERED OR REPAIRED BY AN UNAUTHORIZED PERSON.

As mentioned above, the guarantee does not extend to those items which may need replacement due to normal wear and tear (tyres, belts, bulbs, upholstery, plastic shrouds, motor brushes, fuses, and batteries), or damage to the product caused by misuse or accident for which Zoom Mobility or its agent cannot be held responsible. This warranty does not include service calls or external bolt on components such as a canopy or canopy framework. Transport/Call Out Costs - As the owner you must bear the cost of transporting the unit to the dealer or should you decide to have the dealer come to you, you must bear the cost of the dealers call out fee. Your dealer may choose to waive this cost, but this will be at the Dealers discretion only and separate to Zoom Mobility's warranty terms and conditions.

Warranty Service Period:

The service intervals are every 500km or every twelve (12) months from date of purchase, whichever occurs first. We recommend using a Zoom Mobility Service Provider. Proof of annual service (paid invoice receipts) must be kept and provided upon any warranty claim. This warranty will be void if annual servicing is not carried out.

Service Checks and Warranty Service:

Warranty service can be performed by an authorised Zoom Mobility Provider / Local Mobility Scooter Technician. Please contact your authorised Zoom Mobility Provider for advice on the current cost affecting the service visit. Zoom Mobility reserves the right to replace warranted part(s) with refurbished or new part(s) at our discretion. All labour charges, service calls, transportation costs or any other charge(s) associated with the installation of any warranted part(s) are the responsibility of the consumer. Warranty is for the replacement of the parts only and does not include freight for the replacement parts. Consumers are not to return any item(s) to Zoom Mobility without prior written authorization. Any damages incurred while warranted part(s) are in transport are the sole responsibility of the consumer.

Commercial Use:

Any Zoom Mobility products used in a commercial application will only be covered by a 12-month warranty from the purchase date and will be excluded from any coverage mentioned in the warranty relating to 2 (two) or 1 (one) year warranty. All other conditions in this warranty will apply.

There is no other express warranty.

Implied warranties including those of merchantability and fitness for a particular purpose are excluded. Liabilities for consequential damages are excluded. This warranty gives you specific rights and you may also have other rights which may vary from state to state.



Technical Service, please scan the following QR code.



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User Manual & Warranty Booklet 2023