

BRUNO EVO POWERCHAIR



TopGun
Mobility
Mobility & Homecare Specialists

USER MANUAL

CONTENTS

INTRODUCTION	1
BRUNO EVO SPECIFICATIONS	2
SCHEMATICS	3
SAFETY USE	4
MOUNT & DISMOUNT	6
DRIVING ON AN INCLINE	6
EMI/RFI/FCC	7
EMI/RFI RECOMMENDATIONS	7
ASSEMBLY INSTRUCTIONS	8
SETTING UP THE POWERCHAIR	8
OPERATION	9
JOYSTICK FEATURES	9
POWER SEAT LIFT	10
POWER SEAT LIFT FIBER OPTIC SENSOR SYSTEM	10
FREEWHEEL MODE	11
SEAT ADJUSTMENTS	12
BATTERY CHARGING	12
DRIVING	13
CONTROL THROUGH TIGHT SPOTS	14
DOORS	14
IF THE DOOR OPENS AWAY FROM YOU	14
IF THE DOOR OPENS TOWARDS YOU	14
RAMPS	14
TROUBLESHOOTING	15
FAULT CODES	15
ROUTINE MAINTENANCE	16
CARE & MAINTENANCE	17
TRANSPORTATION	17
WARRANTY	18

INTRODUCTION

Thank you for choosing Top Gun Mobility for your portable wheelchair transportation needs. Congratulations on your choice of Power Chair, which will provide you with years of dependable service with proper use and care.

It is important to read through this manual before operating your Top Gun Mobility Power Chair to become familiar with its features as well as its limitations and safety information. You will find the operation and care of your Top Gun Mobility Power Chair very simple and easy, however should you have any questions please don't hesitate to contact your local retailer.

Recommendation

This manual serves as the ultimate guideline for you and your assistant or caretaker who's helping you with operating this power chair. Read this manual carefully and review it often until you are certain how to handle every operation of this power chair.

Top Gun Mobility and its affiliates cannot be held responsible for personal injuries or property damage caused by improper handling of the BRUNO EVO power chair.

Your opinions are very important to us – if you have any comments on the functionality and safety of this power chair, or the contents of this manual, please feel free to make contact with your local retailer, distributor or Top Gun Mobility.

Please note details contained within this User Manual are accurate as at time of print and subject to change without prior notification. Please use due diligence when deciding if this product is right for you.



office@topgunmobility.com.au
www.topgunmobility.com.au

BRUNO EVO SPECIFICATIONS

Weight Without Batteries	128kg
Safe Working Load (SWL)	136kg
Colour Options	Blue Red
Operational Range	Up to 35km
Battery Size	Lead Acid 12V 50Ah x 2
Motor Power	210W Motor
Controller	DLX-PM60AL-C
Charger Size	5A
Tyre Size (Front & Rear)	6" Castor Wheels
Tyre Size Middle	10" Solid Power Wheel
Climbing Capacity	9° <i>(Subject to user weight and surrounding conditions)</i>
Seat Size (L x W x H)	45.7 x 45.7 x 50.8cm Captain Seat
Seat Height from Ground	53.9cm
Seat Height from Foot Plate	36.7cm
Seat Lift Height	Up to 30cm
Seat Lift Time	13 Seconds
Dimensions (L x W xH)	108.7 x 65 x 122.4cm
Warranty	5 Year Warranty

SCHEMATICS



SAFETY USE

Safety Guidelines! The symbols below are used in the owner's manual and/or on the product to identify warnings and to notify you of important safety information. Make sure you read and understand them completely.



WARNING! Indicate(s) a hazardous situation which, if not avoided, could result in death or serious injury. This icon is represented as a black symbol on a yellow triangle with a black border.



MANDATORY! Failure to perform mandatory actions can cause personal injury and/or equipment damage. This icon is represented as a white symbol on a blue dot with a white border.



PROHIBITED! Indicate(s) an action(s) that should not be performed under any circumstance. Failure to adhere can cause personal injury and/or equipment damage. This icon is represented as a red circle and red slash.

Safety Symbols! The symbols below identify warnings, mandatory actions, and prohibited actions. They can be found in the owner's manual and/or on the product. Make sure you understand all safety labels before operating the product. Do not remove safety labels from the product.



Read and follow the owner's manual!



Pinch/ Crush Hazard



Electrical Hazard!



Hot Surface



Corrosive chemicals inside battery!



Do not place into trash!



Use Only Lithium Batteries!



Indoor Use Only



Do not use personnel electronic devices!



Explosive conditions exist!



Avoid transmitters!



Recycle

Your Bruno-Evo is a battery-operated vehicle. Please exercise caution and consideration when you are operating it. Driving your Bruno-Evo carefully and thoughtfully will help ensure your personal safety and the safety of other people.

Read and follow the owner's manual before operating your power chair.

- Do not attempt to use your Bruno-Evo on an escalator. Always use an elevator.
 - Do not carry passengers on your power chair.
 - Do not operate your Bruno-Evo, if it is not functioning properly.
 - Use caution when driving on soft or uneven surfaces such as grass, gravel and on decks where there is no railing.
 - Never operate this product in traffic lanes. Use only designated pedestrian crossings. Failure to comply can result in serious injury or fatality.
 - Always cross streets at intersections and use the most direct route, making sure that your path is clear and that you are visible to motor traffic. It is not recommended to drive your Bruno-Evo, up or down a step or curb that is higher than 1-1/2 inches.
 - Never back up or down a step or curb.
 - Never operate your Bruno-Evo, while you are under the influence of alcohol.
 - Do not operate or store your power chair where it will be exposed to rain, snow, mist and below-freezing temperatures.
 - Never sit on your power chair when it is in freewheel mode and on an incline or decline.
 - Never sit on your Bruno-Evo when it is being transported.
 - Do not connect or allow anyone except an authorized manufacturer provider to connect any electrical or mechanical device to your unit. Unauthorized accessories will void the warranty and may cause injury.
 - Always keep your feet firmly on the footplate surface when operating your Bruno-Evo to eliminate any potential of your feet becoming entangled in the wheels of the power chair.
 - Use caution when operating your Bruno-Evo while wearing long baggie clothing or clothing with loose belts, which could become entangled in the wheels of the power chair.
 - Always fasten down your Bruno-Evo securely with an approved tie-down system while transporting your power chair.
 - Never tether a live animal to your device, doing so may cause harm to yourself and the animal.
 - Do not operate or store your Bruno-Evo where it will be exposed to rain, snow, mist, and below freezing temperatures.
 - Never transfer on or off of this power wheelchair using the seat backrest, arms, and footrest for support during transfer. This could cause you to lose your balance and could result in personal injury.
 - Do not modify your power chair in any way that is not authorized by the manufacturer.
 - Should you encounter a problem with the operation of your mobility device such as a mechanical or electrical problem **immediately stop using the product**. Remove the battery pack from the power wheelchair then contact the provider from whom you purchased your mobility device for evaluation of the problem and repair if needed.
 - Do not disassemble the tire. If disassembly is required, have your authorized the manufacturer provider perform any necessary maintenance or repair.
 - Your Bruno Evo weighs 252lbs, please be aware of this when attempting to store or transport.
-

- No smoking while operating. Exercise caution when handling packaged product. Hazards of toppling and sharp corners are present on packaged products.
- Some body components on this device can be considered protruding edges. Be aware of all protruding edges present. If the battery of this device becomes submerged in liquid **immediately stop using the product** and replace the battery.
- Be aware of buildup of hair or any fibrous material in and on the wheels as it may affect the operation of this device.
- Do not operate this device in environments of extreme heat or cold or if the device itself is extremely hot or cold. Service must be performed by the manufacturer authorized service technician.
- Operating a mobility device at night is highly dangerous due to low visibility and hidden road hazards. If you must travel after dark, always use units equipped with lighting or flashlights, wear reflective gear, use caution, and stick to well-lit paths to stay safe.
- Routine inspection should be conducted.

MOUNT & DISMOUNT

Have your manufacturer representative determine if it is advisable for you to practice getting on and off the powerchair and operating it in the presence of an attendant.

MOUNTING

- Check to be certain that the power is turned OFF. See “Operation” section. This will prevent the possibility of accidentally activating the joystick and causing injury to you or to others.
- Check to be certain that your Bruno-Evo is not in freewheel mode.
- Flip up the armrests & footrests.
- Carefully seat yourself comfortably and securely on the seat.
- Flip down the armrests & footrests.
- Once seated, fasten the seat belt.

NOTE: The seat belt must be used, non-use can create risk of injury whether it be from end user not being secured to the wheelchair while in use or the detached seatbelt creating an obstruction.

DISMOUNTING” Operation Section”

- Make certain that the power is turned off.
- Flip up the armrests.
- Flip up the footrest.
- Carefully stand and step away from the chair.

NOTE: Never transfer on or off of this powerchair using the seat backrest, arms, and footrest for support during transfer. This could cause you to lose your balance and could result in personal injury.

DRIVING ON AN INCLINE

Drive with caution when attempting to negotiate any inclined, even handicapped access ramps.

- Always climb or descend a gradient by driving straight up or straight down the face of the slope.
 - Do not attempt to negotiate an incline that is covered with snow, ice, cut or wet grass, leaves, or any other potentially hazardous material.
 - Do not try to descend or climb a slope whose gradient is greater than the recommended maximum incline of 6 degrees.
-

- If, while you are driving down a slope, your power chair starts to move faster than you feel is safe, release the joystick lever and allow your Bruno-Evo to come to a stop. When you feel that you again have control of your power chair, push the joystick lever forward and continue safely down the remainder of the slope.
- Do not traverse or drive across the face of a gradient.
- Do not back down an incline.

EMI/RFI/FCC

The rapid development of electronics, especially in the area of communications, has saturated our environment with electromagnetic (radio) waves that are emitted by television transmitters, cellular phones, citizen's band radios (CBs), amateur radios (HAM radios), wireless computer links, microwave transmitters, paging transmitters, etc. These electromagnetic (EM) waves are invisible and increase in strength the closer one gets to the source of transmission. When these energy waves act upon electrical devices and cause them to malfunction or to function in an erratic or uncontrolled manner, they are referred to as Electromagnetic Interference (EMI) or Radio Frequency Interference (RFI).

All electrically powered vehicles, including power chairs are susceptible to EMI/RFI. This interference could result in abnormal or unintended movement of your Golden Bruno-Evo .

Unintended movement or brake release could cause an accident or injury.

The FDA has determined that each make and model of power chair can resist EMI/RFI to a certain level. The higher the level of immunity, the greater the degree of protection from EMI/RFI measured in volts per meter (V/m). The FDA has also determined that current technology is capable of providing 20 V/m of immunity to EMI/RFI, which would provide useful protection against common sources of interference. This product has been tested and has passed an immunity level of 20 V/m

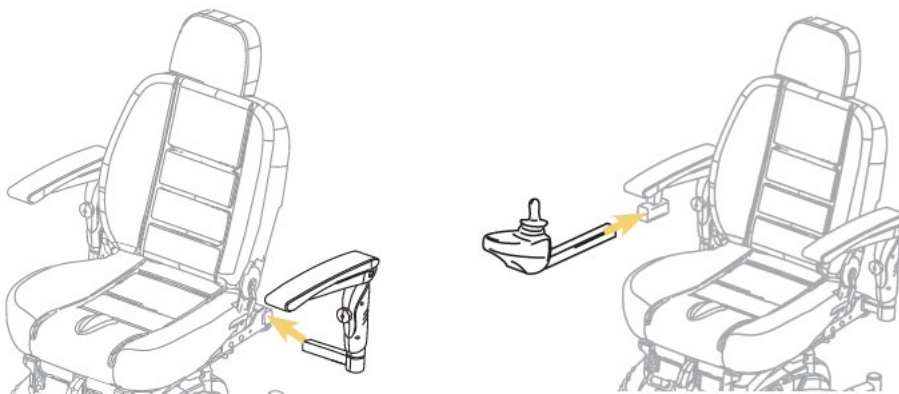
EMI/RFI RECOMMENDATIONS

ASSEMBLY INSTRUCTIONS

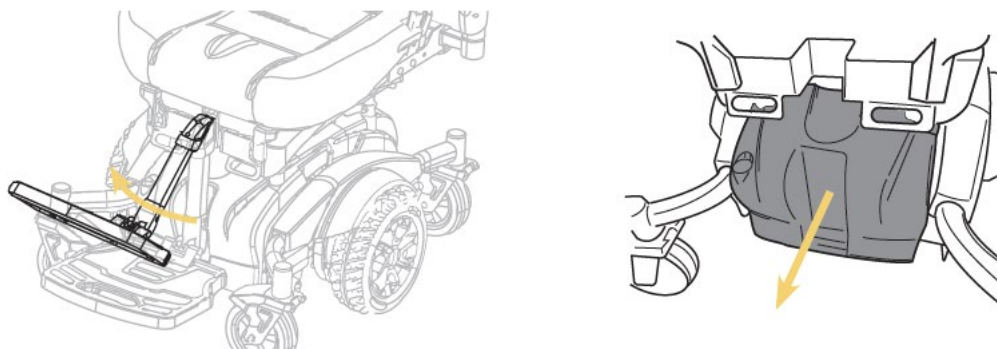
SETTING UP THE POWERCHAIR

Your unit is supplied largely pre-assembled. Only minor assembly is required before the unit can be put into operation.

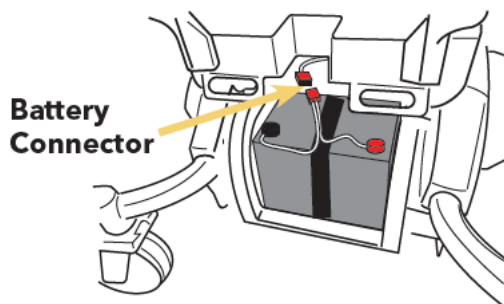
1. Loosen the arm rest retaining knob on the back of the seat and remove both arms from the seat. For shipping purposes, they are upside down. Replace each arm back into the seat in the correct position on the opposite sides of the seat and tighten the retaining knob. Insert the joystick into the bracket located on the right arm, make the wire harness connection and tighten the retaining knob.



2. Lift up the footrest and remove the front battery cover to expose the battery.



3. Plug the battery harness into the main wire harness. Then reinstall the battery cover and lower the footrest.
4. Repeat this for the battery located underneath the rear shroud.



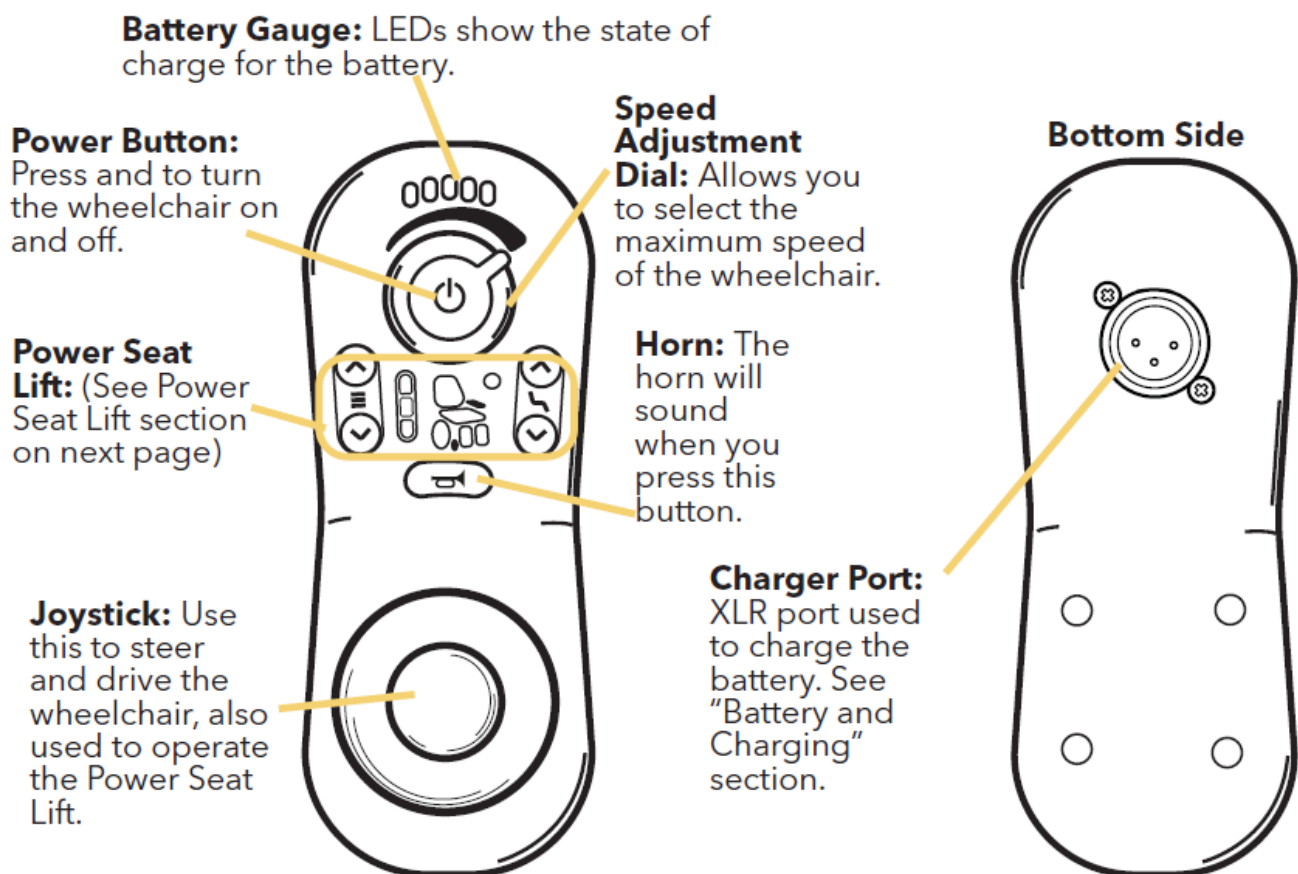
OPERATION

Read and follow the owner's manual before operating your power chair.

Your Bruno-Evo is simple to operate. However, for your safety and the safety of others, the manufacturer recommends that you carefully read and understand the following operating instructions. We also recommend that you practice operating your Bruno-Evo in an area free of any obstacles. Once you have gained confidence in your ability to control your power wheelchair, you will more easily be able to operate it in normal daily conditions.

Before driving your Bruno-Evo, take note of your environment and set your speed control accordingly. For indoor driving, we recommend that you select the lowest speed setting. For outdoor driving, we recommend that you select a speed setting at which you feel comfortable, safe, and in control of your power wheelchair. Familiarize yourself with the features of your Bruno-Evo described below and follow the instructions to safely operate your power wheelchair.

JOYSTICK FEATURES



POWER SEAT LIFT

Your powerchair is equipped with a power seat lift which allows users to raise or lower the height of the seat and footrest. It operates as follows:

1. Press this button to enter drive mode.



NOTE: Whenever you power on the powerchair, it will always default to drive mode.

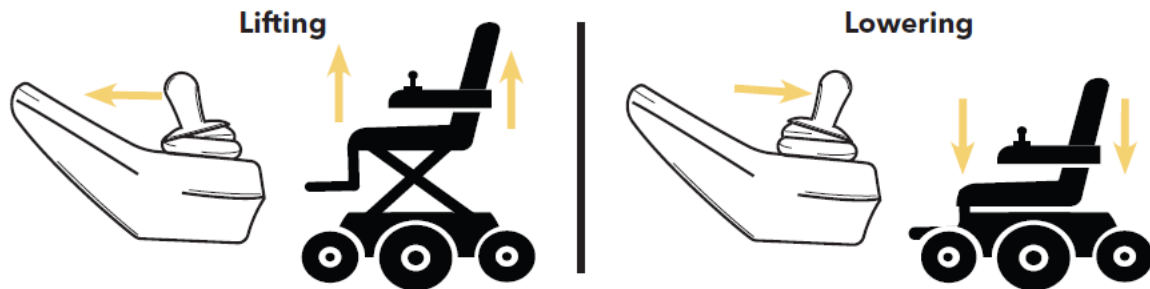
2. Press this button to enter power seat lift mode.



Drive mode: When engaged the buttons will illuminate green as shown. You can then use the joystick to drive and steer the powerchair as normal.



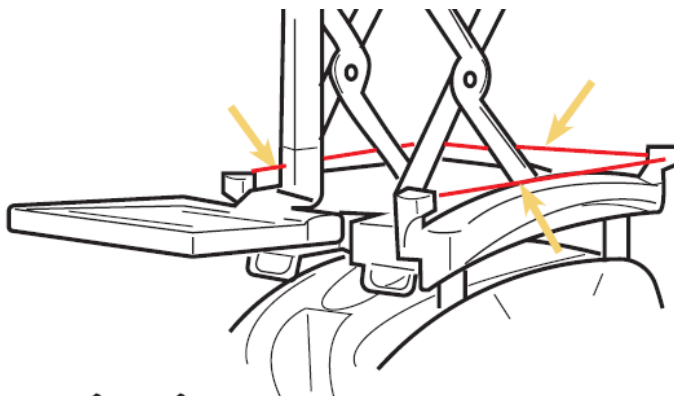
Power Seat Lift Mode: When engaged the buttons will illuminate orange as shown. You can then use the joystick to raise or lower the seat. Pressing the joystick forward will raise the seat up and backwards will lower the seat down.



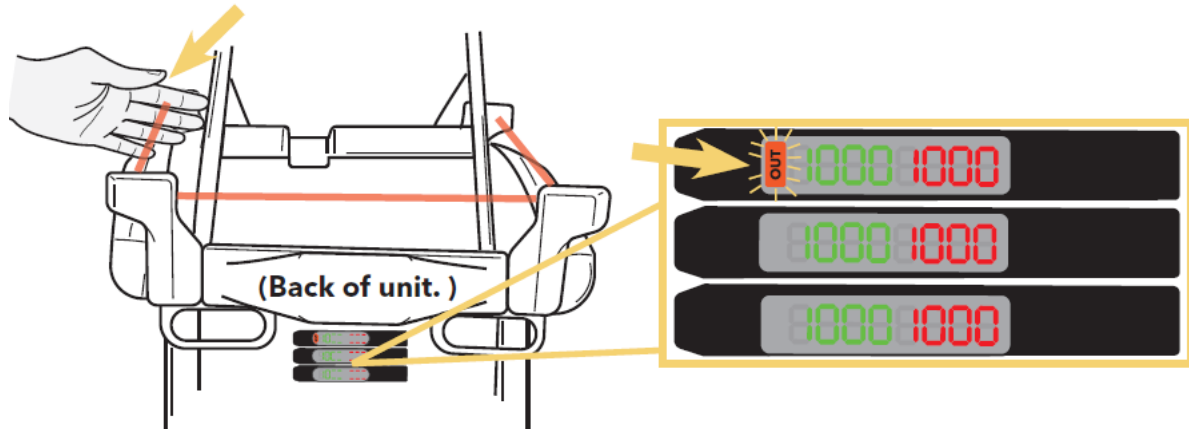
POWER SEAT LIFT FIBER OPTIC SENSOR SYSTEM

Your wheelchair's power seat lift is equipped with fiber optic sensors that, when activated, prevent the seat lift from lowering on any potential obstruction and prevent risk of harm and damage.

The three fiber optic sensors are located on the left and right sides and one on the rear. If anything obstructs the sensors, while the seat lift is going down the lift will stop. To re-engage, you must release the joystick, clear the obstruction, and re-engage the joystick. **BE SURE THERE ARE NO OBSTRUCTIONS NEAR THE LIFTING MECHANISM**



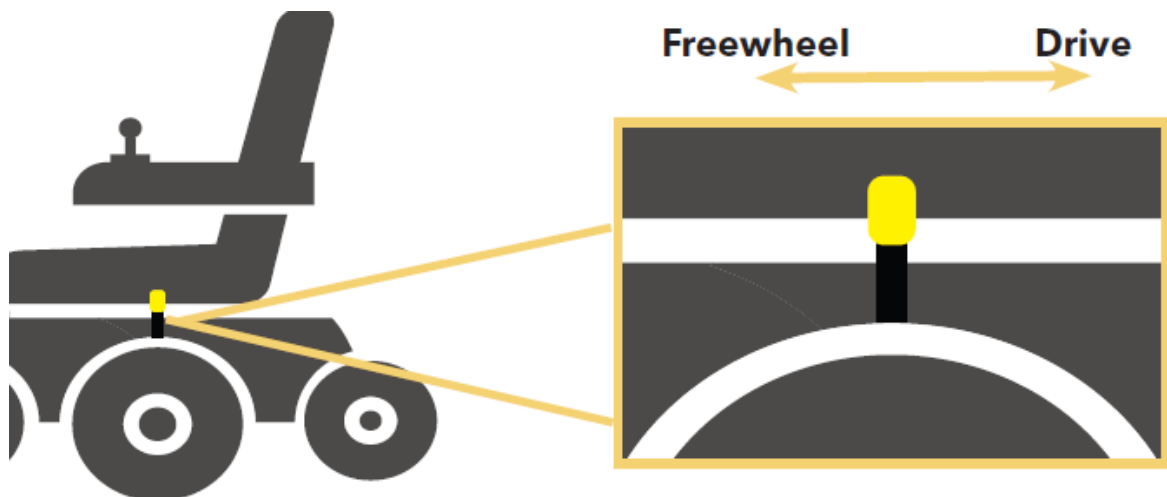
There are three LCD interfaces on the back of the wheelchair that display some operational information regarding fiber optics. If an obstruction occurs, one of the three LCD screens on the interface will display “OUT” until the obstruction is removed.



These components do have buttons on them for adjustments. Do not attempt to adjust. They are set to specific factory settings and are locked out from being adjustable. If you have manipulated or tampered with these components in anyway, stop using the wheelchair immediately and contact an authorized provider.

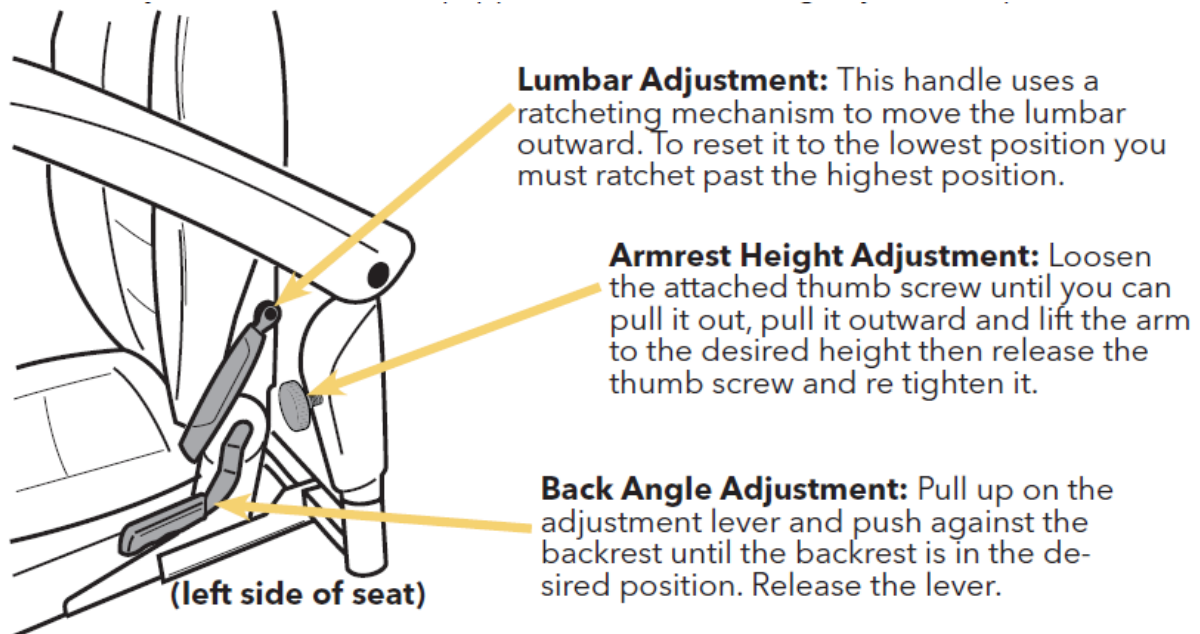
FREEWHEEL MODE

Your Bruno-Evo is equipped with a freewheel mode feature which will, when activated, allow this device to be pushed manually. Turn the unit off. You will find two yellow brake levers on the back of the unit, one attached to each motor. Push them forward into the unlocked position.



SEAT ADJUSTMENTS

The seat of your powerchair is equipped with the following adjustable options.



BATTERY CHARGING

Battery maintenance is the most important part of maintaining your power wheelchair. Keeping the batteries fully charged helps to extend battery life. Use the following guidelines to help keep your batteries in optimum condition.

IMPORTANT! Fully charge the batteries prior to its initial use. This brings the battery pack up to about 90 percent of its peak performance level. After each use, charge the batteries 5-8 hours. After approximately four or five charging cycles, the battery pack will reach 100 percent charge and last for an extend period.

- For daily use, keep batteries fully charged. We recommend that you plug in the off-board charger after each use and charge 5-8 hours.
- If you are not going to use the power wheelchair for more than a week, fully charge the battery pack and then remove it from the power wheelchair.

Use only the off-board charger supplied for all charging. The use of any other charger can cause a dangerous situation resulting in personal injury, injury to others, and property damage.

Your Bruno-Evo charging system is designed for your safety and for your convenience. Follow the steps below to recharge the battery pack.

1. Position your unit close to a standard wall electrical outlet.
2. Turn off the power on the joystick and be sure the brake handles are in locked position.
3. Insert the XLR plug onto the XLR port on the joystick.

Failure to align and/or insert the plug in the correct orientation may damage the controller and render your power wheelchair nonoperational.

4. Insert the plug at the other end of the charger power cord into a standard electrical wall outlet. Follow the instructions on the charger to confirm when charging is complete.

5. Disconnect the charger power cord from the wall outlet and from the Joystick or battery pack when the batteries are fully charged.

DRIVING

Your Bruno-Evo is simple to operate. However, for your safety and the safety of others, the manufacturer recommends that you carefully read and understand the following operating instructions. We also recommend that you practice operating your Bruno-Evo in an area free of any obstacles. Once you have gained confidence in your ability to control your power wheelchair, you will more easily be able to operate it in normal daily conditions.

Make sure the power powerchair is powered Off.

Make sure the two freewheel levers are in the Locked position.

Lift the footrest up.

Carefully seat yourself comfortably and securely on the seat.

Power On the unit and operate as described in this manual.

Always shut down the power by pressing the power button on the controller prior to getting into or out of the power wheelchair. Failure to comply may result in inadvertent activation of the joystick, causing the power wheelchair to move and possible injury to you and/or others around you.

Always make sure the freewheel levers are in the “DRIVE” position prior to getting into or out of the power wheelchair. Failure to comply can cause the power wheelchair to move resulting in an injury.

Always keep feet firmly on footrest. Risk of injury present.

The further you move the joystick from its center position, the faster the power wheelchair moves.

Never stand on the footrest or use the footrest as an aid to get on the power wheelchair. Using the footrest in is manor can cause instability resulting in an injury.

If you are unsure of yourself start out on the lowest speed setting.

Exercise caution when operating in environments where loose gravel, wet grass, ice, and any other abnormal driving terrain is present.

Use caution when operating your Bruno-Evo while wearing long baggie clothing or clothing with loose belts, which could become entangled in the wheels of the

Ending Your Driving Session

Be sure the unit is completely powered off and complete the opposite of these steps, also reference “Entering and Exiting” in the Safety section on page 7 for additional information.

CONTROL THROUGH TIGHT SPOTS

As you use your Bruno-Evo to increase your mobility, you will undoubtedly encounter some obstacles that will require practice to negotiate smoothly and safely. Below are some common obstacles that you may meet during the daily use of your power wheelchair. Listed with those obstacles are some driving tips that should help you conquer those obstacles. Learn and follow those tips, and with surprising ease you will soon be in control of your power chair as you maneuver it through doors, up and down ramps, up and over curbs, through grass and gravel, and up and down inclines.

DOORS

- Approach any unfamiliar door slowly.
- Notice if the door has a doorknob or a push bar.
- Determine if the door opens towards you or away from you.
- Do not try to use your own strength to open the door. Learn to use the power of your power chair to do most of the work for you.

IF THE DOOR OPENS AWAY FROM YOU

- Use one hand to turn the doorknob or to operate the push bar
- Use your other hand to control the power chair by gently operating the joystick to move your power wheelchair slowly forward
- Use your arm to push the door gently open
- Drive through the doorway
- If it is a self-closing door, it will close behind you
- If it is not a self-closing door, stop your power chair when it is clear of the door and use your hand to push the door closed.

IF THE DOOR OPENS TOWARDS YOU

- Use one hand to turn the doorknob or to pull the handle.
- Keep your grip on the doorknob or on the handle
- Use your other hand to control the power wheelchair by gently operating the joystick to move your power chair slowly backward
- Allow the power of your Bruno-Evo to pull the door completely open
- When the door is completely open, stop your powerchair.
- Drive through the doorway while keeping your hand on the door to prevent it from hitting or blocking your powerchair.
- If it is a self-closing door, it will close behind you. If it is not a self-closing door, pull it closed behind you.

NOTE: Always exercise caution when maneuvering around doorways and walls. Contact with them can create risk of damage and injury.

RAMPS

Because of the American Disabilities Act (ADA), many buildings are fitted with ramps that provide access for power wheelchairs and for other mobility vehicles.

Please read and thoroughly understand “Safety” and “Driving On An Incline” sections of this manual.

TROUBLESHOOTING

FAULT CODES



For your convenience, the Bruno-Evo has an automatic fault warning system. If, when powered up, there is a fault with the system, the power button on the joystick will flash red and the unit's horn will sound a sequence of beeps which indicate the fault. These faults are described in the table below.

Fault code beeps	Fault Diagnosis	Troubleshooting
1	Joystick Error	Check connection between joystick and controller.
2	Network or configuration error /Actuator error	Check connections between joystick and controller. Check connections between controller and power seat lift actuator.
3	Left Motor failure	Check the left motor, connections and cabling.
4	Right Motor failure	Check the right motor, connections and cabling.
5	Left Brake failure	Check connection between left brake and controller, check if the free wheel lever is in the drive position.
6	Right Brake failure	Check connection between left brake and controller, check if the free wheel lever is in the drive position.
7	Controller Error	Check connection between joystick and controller.

OUT OF NEUTRAL PROTECTION

If the unit is turned on (or comes out of an inhibit state) while the joystick is

not in the center position, the battery gauge LEDs will flash continually to alert the user, and the chair will not drive. If the joystick is returned to the center position within five seconds, the warning will clear and the wheelchair will drive normally.

However, if the joystick remains out of neutral for longer than five seconds, a Flash Code

error will occur; and the chair will not drive. To clear the error, return the joystick to the neutral position and power the unit off and then on again.

ROUTINE MAINTENANCE

Your power wheelchair requires a minimal amount of care and maintenance. If you do not feel confident in your ability to perform the maintenance listed below, you can schedule an inspection and maintenance with your retailer.

- Make sure your battery pack is fully charged daily. See “Battery Charging”.
- While turned off, check the joystick control daily for damage, and make sure it returns to the neutral position. If any defects are observed, contact your retailer. Do not attempt to repair it yourself!
- Inspect the seating system, arms, and footplate daily for loose hardware, excessive wear, or damage. If any defects are observed, contact your retailer.
- Regularly inspect your power wheelchair’s tires for signs of wear.
- Regularly inspect all exposed harnessing and connections for wear, damage, and corrosion. Have your retailer repair or replace any damaged harnesses or connectors.
- Keep the electrical components (charger and joystick control) free from moisture. If these items do become exposed to moisture, let them dry thoroughly before attempting to operate your power wheelchair again.
- Periodically check all fasteners for tightness, wear, and corrosion. If any of these are present, turn off the power wheelchair and contact your retailer.
- All wheel bearings are permanently lubricated and sealed. No additional lubrication is required.

WARNING: Be careful of pinch points and sharp metal parts (wear gloves).

We recommend that you check the following:

Tire Tread: Regularly visually inspect the tire tread. If the remaining tread is less than 1/32 of an inch, have your local Golden retailer replace the worn tires.

Joystick Control: Protect the joystick control from adverse weather conditions. Moisture can damage the controller and void your power wheelchair’s warranty.

Cleaning: Clean the body of your power wheelchair with a damp cloth. Use cool water mixed with a mild soap to remove dirt and oils. Dry with a clean, soft cloth. Buff by hand with soft cloth.

WARNING: Do not use free-flowing water to clean your Bruno-Evo. Water and extreme temperatures are the main elements that can adversely affect your power wheelchair and its performance.

CARE & MAINTENANCE

Water, Rain, Sleet, and Snow

Water, in any form, will cause electronic malfunction or corrosion of the electrical components, connections, and the chair frame.

Temperature

Temperature can adversely affect the components and performance of your powerchair.

At extremely low temperatures, the battery pack of your power wheelchair may freeze, preventing your Bruno-Evo from operating. A frozen battery pack cannot be safely charged. Do not operate the power powerchair if this condition exists, as it creates a safety hazard. At extremely high temperatures, your power wheelchair may operate at slower speeds due to the controller's thermal rollback feature that is designed to prevent damage to the motors and to the other electrical components of the chair.

Storage

Your Bruno-Evo should be stored in a clean indoor environment with an ambient Temperature of 32°F -122°F, relative humidity ≤80%, with good ventilation.

Remove the battery pack from the power wheelchair prior to storage. Corrosive chemicals could leak causing property damage.

TRANSPORTATION

Your power powerchair's compact attributes make it very friendly to transport.

Do not use the tires or wheels to lift the rear carriage. The carriage may rotate and cause injury or damage.

If your power wheelchair and its components are not properly and securely stowed during transportation, they may move or become airborne and cause injury or damage.

Never sit on your power wheelchair when it is being transported.

Never let the seatbelt hang near the wheels.

WARRANTY

This is to certify that your TOP GUN MOBILITY product offers a 5 Year limited Warranty from the date of original purchase. Should a defect or operating fault arise within this period the Retailer, from where the product was originally purchased, should be notified immediately. Failure to register the fault may invalidate the warranty.

The Retailer from where the product was purchased is responsible for any warranty repairs. Top Gun Mobility warrants as per the terms and conditions below, that if a fault occurs within this period due to faulty workmanship or materials that the product will be repaired (or replaced at the Company's discretion) free of charge. Any unauthorised modifications will invalidate the warranty.

Note: Your selling retailer is responsible for the repairs, and should you not be able to return the product to the selling retailer or another Top Gun Mobility Retailer, you may be liable for any labour charges, parts will be supplied free of charge. You will be liable for all labour and parts costs should the repairs not be covered under warranty.

Component parts replaced outside this period carry a six-month warranty. (Standard terms and conditions apply for this period).

FIVE-YEAR LIMITED WARRANTY

- Structural frame components, including: platform, fork, seat post, and frame welds (excludes canopy or canopy framework)
- Drivetrain, including: differential, motor.

TWO-YEAR LIMITED WARRANTY

Your Top Gun Mobility Powerchair is fully guaranteed for two (2) years from the date of purchase against faults arising due to defects in manufacture or materials. This warranty does not detract from, but is in addition to your legal rights.

All electronic parts, including controllers, brakes, batteries and battery chargers, have a one (1) year warranty. Servicing to the controller or battery charger must be carried out by your authorised Top Gun Mobility Provider. Any attempt to open or dismantle these items renders the guarantee void on that item.

This warranty is valid for the replacement of dysfunctional parts only. Any parts under warranty will be replaced and shipped to your door. Any service and labour fees, if applicable, to replace parts under warranty must be paid by the user. Due to its straight forward design, most parts can be easily exchanged by the end user without a professional service tech required. However, it is always recommended you seek professional help for maintenance and service, to make sure the work is down properly.

NOT COVERED UNDER WARRANTY

The guarantee does not extend to those items which may need replacement due to normal wear and tear (tyres, belts, bulbs, upholstery, plastic shrouds, motor brushes, fuses, and batteries), or damage to the product caused by misuse or accident for which Top Gun Mobility or its agent cannot be held responsible.

Note:

Transport/Call Out Costs - As the owner you must bear the cost of transporting the unit to the retailer or should you decide to have the retailer come to you, you must bear the cost of the retailers call out fee. Your retailer may choose to waive this cost, but this will be at the retailers discretion only and separate to TopGun Mobility's warranty terms and conditions.

1. Products damaged by user negligence
2. Products damaged accidentally
3. Products damaged intentionally
4. Products that have been subjected to negligence
5. Products that have been subjected to abuse
6. Products that have been improperly stored
7. Products that have been improperly handled
8. Products that have been improperly operated.
9. Products that have experienced general misuse.
10. Products that have been modified in an unauthorized, unapproved way.

Warranty is non-transferable and only valid for the original wheelchair purchaser

COMMERCIAL USE

Any TopGun Mobility products used in a commercial application will only be covered by a 12-month warranty from the purchase date and will be excluded from any coverage mentioned in the warranty relating to 5 (five) or 3 (three) year warranty. All other conditions in this warranty will apply.



www.topgunmobility.com.au
