

Royale Plus V2 LoLo King Single



USER MANUAL

Thank you for purchasing your Zoom Mobility Adjustable Bed. We are honoured you have chosen a Zoom Adjustable Bed for your needs.

Intended Use:

Experience an unparalleled night's sleep on the best adjustable bed. The head and feet up positioning may relieve aches, and the 3-massage settings could help relax your muscles and help you unwind after a long day. The Royale is designed for the person who enjoys watching TV, reading, or even eating in bed. The base is equipped with Wireless Remote, Anti-Snore pre-set, under bed LED lighting and so much more. The Royale Plus base is equipped with Wireless Remote, Height Adjustable, you can preset your favourite position and much more.

Please read the instructions carefully before using this product.

1. Preface

- Open the package and take out the product and all components.
- Check each part carefully before use. If anything becomes broken, do not use.
- Keep these instructions in a safe place for future reference.

DISCLAIMER



We ask that you read this manual completely before operating your new Zoom Mobility Adjustable Bed. Zoom Mobility is not and cannot be held responsible for any damage or injury incurred due to improper or unsafe use of the Zoom Mobility Adjustable Bed. The safe use of your new bed is important to us.

Zoom Mobility specifically disclaims responsibility for any bodily injury or property damage that may occur during any use that does not comply with applicable federal, state, or local laws or ordinances.

FOR YOUR RECORDS

Please fill in your Zoom Royale Plus V2 King Single Adjustable Bed information below. This information will be useful in the event that you ever need to contact Zoom Mobility concerning your Royale Adjustable Bed.

Model _____ Serial Number (*if applicable*) _____

Date of Purchase _____ Invoice Number _____

Provider Name _____

Company _____

Address _____

City _____ State _____ Postcode _____

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INTRODUCTION

Congratulations on the purchase of your new Zoom Mobility Adjustable Bed. We are excited to provide you with one of our innovative Adjustable Beds that combines cutting edge technology with attractive designs that is also highly functional in today's world. We at Zoom Mobility know that you have chosen an Adjustable Bed that will enhance the quality of your life.

If you feel that you do not understand the instructions and suggestions presented in this user manual, or if, for any reason, you do not feel capable of performing the activities necessary to assemble, disassemble, operate, or maintain your Zoom Mobility Adjustable Bed, please contact your local Zoom Mobility provider, or call Zoom Mobility for further instructions.

Zoom Mobility cannot be held responsible for personal injury or property damage resulting from the unsafe or the improper use of any of our products. Also, Zoom Mobility cannot be held responsible for personal injury or property damage resulting from attempts to follow instructions, suggestions, and guidelines presented in this user manual.

Our Research and Development Department, our Quality Control Department, and our Engineering Department have used the latest product specifications and the latest product design information to manufacture your Zoom Mobility Adjustable Bed. Zoom Mobility reserves the right to implement changes into our product lines when those changes become desirable or necessary. If changes are implemented into our product line, there may be minor differences between the product you purchased and the illustrations and instructions in this user manual.

There are several situations, including some medical conditions, where the Adjustable Bed user will need to practice operating the Adjustable Bed in the presence of a trained attendant. A trained attendant can be defined as a family member or care professional specially trained in assisting with an Adjustable Bed.

As you begin using your Adjustable Bed during daily activities you will probably encounter situations in which you will need some practice. Simply take your time and you will soon be in full and confident control of your adjustable bed. This manual covers the use of various models, you will note that many of the operations and adjustments are similar and as such images may depict a different model to that which you have purchased.

For more information about our products and services or to send us your comments, email sales@topgunmobility.com.au

SAFETY WARNINGS

READ THE FOLLOWING INFORMATION CAREFULLY BEFORE USING THIS PRODUCT

If unable to understand warnings, cautions, and/or instructions, contact your nearest zoom mobility dealer or technical personnel if applicable, before attempting to use the equipment. Otherwise, injury or damage may result.

SAFETY WARNINGS:

Do not use bed outdoors.

Do not use bed near explosives.

Using bed with oxygen administering equipment other than the nasal masked type creates a possible fire hazard.

When using nasal or masked type administering equipment, route and secure oxygen or air tubing properly to ensure that tubing does not become entangled or damaged during normal operation of the bed.

Use caution when having liquids in or around the bed to ensure no spilling occurs. In case of spillage, stand in a dry, clean area of the floor and unplug the bed immediately. Clean up spill and allow the area around bed to dry thoroughly before using the electric controls again. Do not eat or drink hot liquids while operating the bed.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instructions concerning use of the appliance by a person responsible for their safety.

Do not allow children or individuals with disabilities to operate the bed without adult supervision.

Do not allow any person or pet under the bed at any time.

During bed operation, make sure body is positioned within the confines of the bed. Do not place extremities over the sides of the bed when operating bed functions.

Product Rating:

The motors are not designed to operate continuously for more than [2] minutes in an [18] minute time period or approximately 10% duty cycle. Attempting to circumvent or exceed this rating will shorten the life expectancy of the foundation and may void the warranty.

Operating Information:

After power foundation assembly is completed, operate remote control to ensure proper functions.

Keep moving parts free of obstruction during bed operation (including sheets, clothing, tubing, wiring, and products using electric power cords).

Distribute body weight evenly over bed surface. Do not place entire weight on head or foot sections of the bed, during repositioning and entering or exiting bed.

Hospital Use Disclaimer:

This power foundation is designed for residential use only. It is not approved for hospital use and does not comply with hospital standards.

Weight Limits:

This product is not rated to support weights more than 200kg inclusive of the mattress and bedding. The bed will structurally support this weight, provided it is evenly distributed across the foundation. The power foundation is not designed to support or lift this amount in the head or foot sections alone. Exceeding this weight restriction could damage the bed and/or cause injury and will void the warranty.



RADIO FREQUENCY:**2.4 GHz FCC COMPLIANCE:**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

To comply with the FCC RF exposure requirements, no change to the antenna or the device is permitted. Any change to the antenna or the device could result in the device exceeding the RF exposure requirement and void user's right to operate the device.

SPECIFICATIONS – ROYALE PLUS V2 ADJUSTABLE BED

MODEL DETAILS	Royale V2
Weight	92.5kg
Headboard Weight	10.2kg
Footboard Weight	7.6kg
Safe Working Load (SWL)	220kg
Motor	OKIN Motor x 4 PCS
Ground Clearance	22cm minimum (from floor to top of base)
Back Lift	0-65°
Tilt Angle	0-18°
Leg Lift	0-35°
Lighting USB	Under Bed Lighting Dual USB Charging Ports
Headboard (L x W x H)	109 x 82 x 9cm
Footboard (L x W x H)	113 x 86 x 12cm
Bed Dimensions (L x W x H)	203 x 107 x 9cm (From floor to base)

** Specifications are correct at time of print and are subject to change without notification

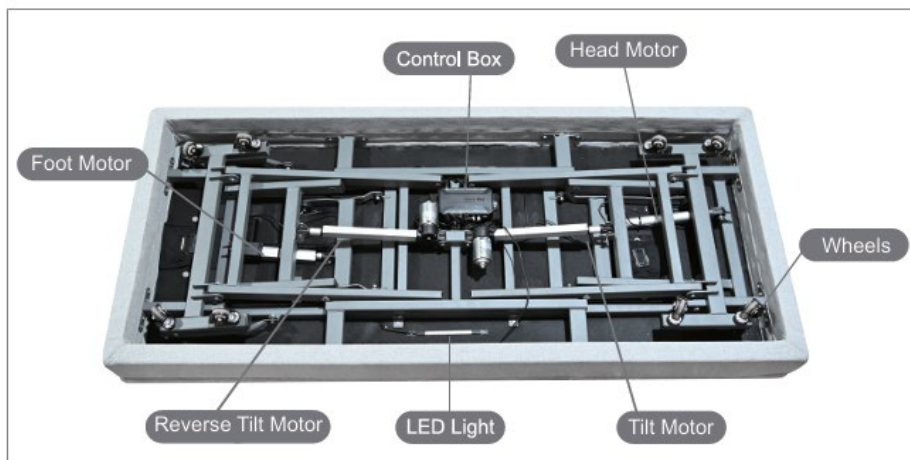


PARTS LIST

All electronics and components that need to be installed are in boxes under this foundation or attached to the frame. Before discarding the packing materials, ensure that all the parts are accounted for.

A. 3 x AAA Batteries	B. 1 x Power Supply
C. 1 x Power Cord	D. 8 x Wheels
E. 1 x Retainer Bar (Attached to the frame)	F. 1 x Remote Control
G. 2 x Side Rails & Covers (Attached to the bed frame)	H. 1 x Headboard

ULTRA HI LOW ADJUSTABLE BED ELECTRONICS QUICK REFERENCE GUIDE



INSTALLATION GUIDE

OPENING THE PACKAGE

For safety reasons, lifting of the adjustable bed frame must be performed by two (2) people; and the unit should always be flat position before opening.

Lift the bed frame unit out of the shipping carton carefully and put it on a flat floor.



Lower the head and foot frame pieces with their top side facing downward.



ATTACHING THE WHEELS

Remove the eight (8) wheels from the accessory box. Hand tighten the wheels clockwise into the pre-threaded holes on the bed frame.



Attention: install the wheels after the bed frame is laid flat/levelled.

INSTALLING RETAINER BAR



STEP 1 - Turn the bed frame over carefully, top side up.

STEP 2 - Insert the ends of the retainer bar into the quick connect brackets located at the foot of the bed.

ELECTRONICS SETUP



STEP 1 Take out the power supply and the power cord from the accessory box.

STEP 2 Connect the power supply lead from the control box to the power supply.



STEP 3 Connect the power cord that was packaged with the power supply to the power supply.



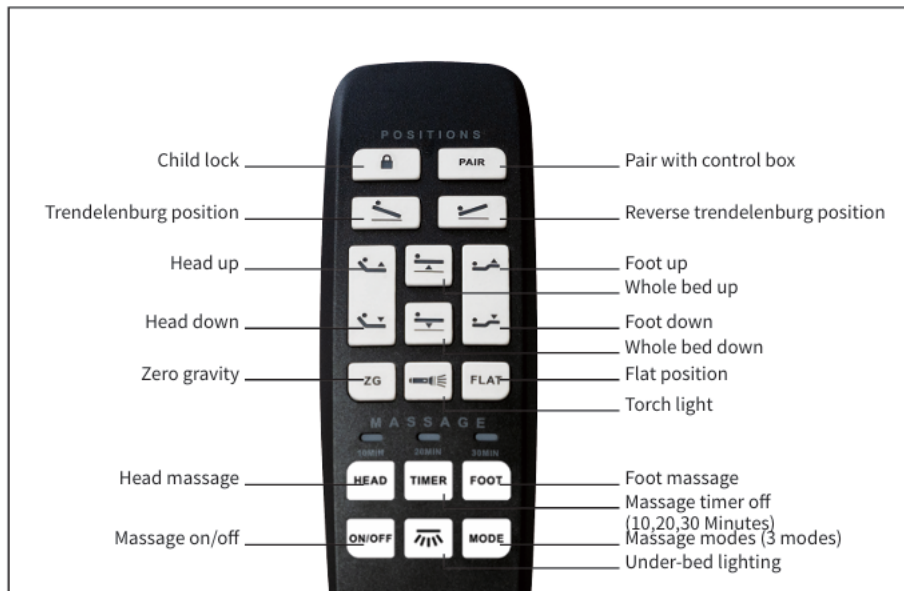
STEP 4 Plug the power cord into a working electrical outlet. The LED lights under the base will flash for 10 seconds.



STEP 5 Install the three (3) AAA batteries into the remote control.

STEP 6 Confirm the remote control works by Pressing the lift buttons. Installation for single or independent operation of the bed frame is now complete.

REMOTE CONTROL INSTRUCTIONS



ADJUST

- The HEAD up and down.
- The FOOT up and down.
- The whole bed up and down.
- Trendelenburg and reverse trendelenburg position.
- Press and hold the button, flash light will be on.

ONE TOUCH BUTTONS

- One touch ZG preset position.
- One touch FLAT preset position.
- One touch under bed LED light on/off.
- One touch press to lock/ Hold 5 seconds to unlock.

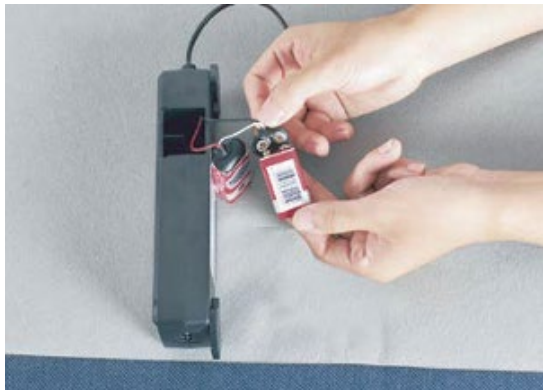
MESSAGE FEATURE

- The button will turn on the head massage.
- The button will turn on the foot massage.
- The button will let you choose between the 3 massage settings.
- Message ON/OFF.
- The light indicates a 10,20 or 30 minutes timer setting

SPECIAL FUNCTION

EMERGENCY POWER DOWN

Your adjustable bed frame comes with a power supply that, when powered with two new 9V batteries, supports the emergency power down feature. If a power failure occurs while the head and/or foot sections are raised, do the following:



STEP 1 Install two (2) new 9V batteries in the battery compartment of the power supply.

STEP 2 Press the flat position on the remote if there is no power from the electrical outlet.

STEP 3 Replace the two (2) 9V batteries after this procedure. The 9V batteries (not included in the box) are for single use only.

PAIRING REMOTE

The original remote that comes in the box is already Paired to the foundation. No further action is required. If the remote is not paired with the foundation, follow the steps below.



Make sure the batteries work fine. Replace them when needed.



Plug the power cord to the power source.



Unplug and plug power cord into power source. Immediately press and hold the “PAIR” button for 5 seconds- light will flash then stop. Remote is now paired.

HANDRAIL INSTALLATION

Find the material shown.



Side Rails & Cover(2) Attached to the bed frame



Head Socket Cap
Screws m8*25(8)



Allen Key(1)

Use the Allen Key to tighten the screws on the half rail, put on the rail cover.



HEADBOARD INSTALLATION

Find the material shown.



1. Bracket for headboard
2. Bracket for bed
3. Head Socket Cap Screws m6*25(8pcs)

Insert the brackets on one side to the other one.



TROUBLESHOOTING

If the power foundation fails to operate, assess the symptoms and possible solutions provided in the chart below.

SYMPTOMS	SOLUTIONS
Remote control illuminates and appears to be operable but will not activate bed.	1. Verify that the power cord is plugged into a working, grounded electrical outlet. Test the outlet by plugging in another working appliance. 2. Check the child lock feature - TO ACTIVATE or to DEACTIVATE the Child Lock Button on the remote - press and hold for 5 seconds.
No features of the power foundation will activate.	Program the remote control (see the Setting Programmable Positions and Pairing Remote section of this manual for programming procedures). Unplug the power cord, wait 30 seconds and plug back to reset electronic components. The surge protection device or the electrical outlet may be defective. Test the outlet by plugging in another working appliance. Verify that the connector on the wired remote control is securely attached to the control box.
Wireless remote will not illuminate.	Replace the batteries in the wireless remote.
Head or foot section will elevate, but will not return to the horizontal(flat) position	Bed mechanism may be obstructed. Elevate bed and check for obstruction. Remove obstruction. Head section may be too close to the wall. Headboard may be too close to the edge of the mattress. Verify that there is enough distance between the headboard brackets and mattress. Adjust if required.
Remote illuminates but base does not function.	RESET the REMOTE back to the factory settings On the remote control, PRESS and HOLD the ZG button and the FLAT and HOLD for 5 seconds until the backlight flashes. All customized setting on the remote control and the control box are now cleared or returned to the factory default settings.
Base is stuck in one position.	1. Check there are no obstructions -wall, toys, book etc 2. See power down instructions.

TROUBLESHOOTING SELF CHECK

Steps	Check Contents	Normal Situation	Abnormal Situation and Treatment
1# Remote Control	After installing the batteries, press the	The light is on	If the light is off, contact us for a

	remote control to see if the light is on		replacement of remote control.
2# Pairing	Press PAIR buttons at the same time for 5 seconds for pairing	The backlight of the remote is flashing, and then the remote control can activate the bed.	If pairing fails, unplug the power cord and wait for the green light to turn off for 1 minute, then plug it in while pressing the PAIR button on the remote control for 5 seconds. If it still fails to pair, reach us for a replacement of remote control
3# Child Lock	To ACTIVATE or DEACTIVATE the Child Lock Button on the remote	"When the child lock is activated: It stops the unintended operation of the bed by children; When unlocking the child lock: The adjustment functions of the bed are restored, enabling normal operation."	When the remote control is working properly but cannot control the bed, try to press and hold the CHILDLOCK for 5 seconds to restore.
4# Power Supply & Control Box	Plug in the power supply to see if the green lights of the power supply and the control box are on (see Figure1, Figure2)	The lights are on.	If not on, let us know which one is off and contact us for corresponding replacements
5# Emergency Power Down		The bed can be flattened using the remote control.	If the bed stuck in a position, follow these steps to return it to the flat position for normal use. First, locate the control box under the bed. Press and hold the 'PAIR' button until the bed is flat (See Figure 3).

Figure1: Control Box;



Figure2: Power Supply;



Figure3: Emergency Power Down;

Press and hold the 'PAIR' button until the bed is flat



WARRANTY

Consumer Limited Warranty

Royale King Single V2 LoLo Adjustable Bed

Zoom Mobility has provided information throughout the user manual regarding proper usage and care of your Adjustable Bed. Failure to adhere to this information will void the warranty of the Adjustable Bed and its parts supplied by Zoom Mobility.

The following warranty is granted only to the INITIAL Consumer who has purchased our product and commences on the Date of Purchase by the Consumer from an Authorized Zoom Mobility' Provider. The Consumer must have proof of purchase from Zoom Mobility or the authorised Adjustable Bed provider to receive service.

Note: Your selling retailer is responsible for the repairs, and should you not be able to return the product to the selling retailer or another Top Gun Mobility retailer, you may be liable for any labour charges, parts will still be supplied free of charge. You will be liable for all labour and parts costs should the repairs not be covered by warranty.

The warranty covers the following Adjustable Bed models unless otherwise noted:

Royale King Single V2 LoLo Adjustable Bed.

- Steel Frame of Bed - 10 Year Limited Warranty
- Actuators - 2 Year Limited Warranty
- Control Box - 2 Year Limited Warranty
- Castor Wheels - 2 Year Limited Warranty
- Hand Piece - 2 Year Limited Warranty

Not Covered Under Warranty

The guarantee does not extend to those items which may need replacement due to normal wear and tear (upholstery), products being used for purposes other than intended, if the bed has been repair or modified by someone other than your Zoom Mobility retailer or damage to the product caused by misuse or accident for which Zoom Mobility or its agent cannot be held responsible. This warranty does not include service calls or external bolt on components.

- The goods or services are not defective;
- The goods were used for a purpose other than which they are intended;
- The goods were repaired, modified or altered by any person other than your Zoom Mobility Retailer;
- The defect has arisen due to misuse, neglect or accident;
- The defect has arisen due to the incorrect installation of the goods;
- The goods have not been stored or maintained as recommended by Zoom Mobility;
- The defect has arisen due to normal; wear and tear on the goods; or
- The Customer is in breach of the conditions.

Transport/Call Out costs

As the owner you must bear the cost of transporting the unit to the retailer or should you decide to have the retailer come to you, you must bear the cost of the retailers call out fee. Your retailer may choose to waive this cost, but this will be at the retailers discretion only and separate to Zoom Mobility's warranty terms and conditions.

Service Checks and Warranty Service

Warranty service can be performed by an authorised Zoom Mobility Provider. Please contact your authorised Zoom Mobility Provider for advice on the current cost affecting the service visit.

Commercial Use

Any Zoom Mobility products used in a commercial application will only be covered by a 12-month warranty from the purchase date and will be excluded from any coverage mentioned in the warranty relating to 10 (ten) or 2 (two) year warranty. All other conditions in this warranty will apply.

Storage Instructions

Always store in a dry area protected from freezing to avoid damage to the bed frame and premature wear and tear. Avoid

exposure to rain, snow, ice, salt or stagnant water. Keep your bed clean and dry.

Never expose the electronic components of the bed to humidity (rain, snow, mist, or water from washing), as it may damage electronic circuits.

There is no other express warranty.

Implied warranties including those of merchantability and fitness for a particular purpose are excluded. Liabilities for consequential damages are excluded. This warranty gives you specific rights and you may also have other rights which may vary from state to state.



Technical Service, please scan the following QR code.



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