

INSTANT HOT WATER KETTLE “Billy”



USER MANUAL

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INTRODUCTION

Thank you for purchasing our Top Gun Instant Hot Water Kettle. We take pride in manufacturing the highest quality of products, and we trust this kettle will provide you comfort and mobility throughout your daily activities.

Before operating your kettle for the very first time, please read and follow all instructions in this manual carefully. To avoid personal injuries and/or damage to the kettle, it is very important for you to have a comprehensive knowledge of the features.. If you have any trouble understanding the instructions contained within this manual, or require further assistance for setting up, operating and the maintenance of this kettle, please contact your local Retailer.

Recommendation

This manual serves as the ultimate guideline for you and your assistant or caretaker who's helping you with operating this kettle. Read this manual carefully and review it often until you are certain how to handle every operation of the kettle.

Top Gun Mobility and its affiliates cannot be held responsible for personal injuries or property damage caused by improper handling of the Instant Hot Water Kettle.

Your opinions are very important to us – if you have any comments on the functionality and safety of this kettle, or the contents of this manual, please feel free to make contact with your local Retailer, or distributor.

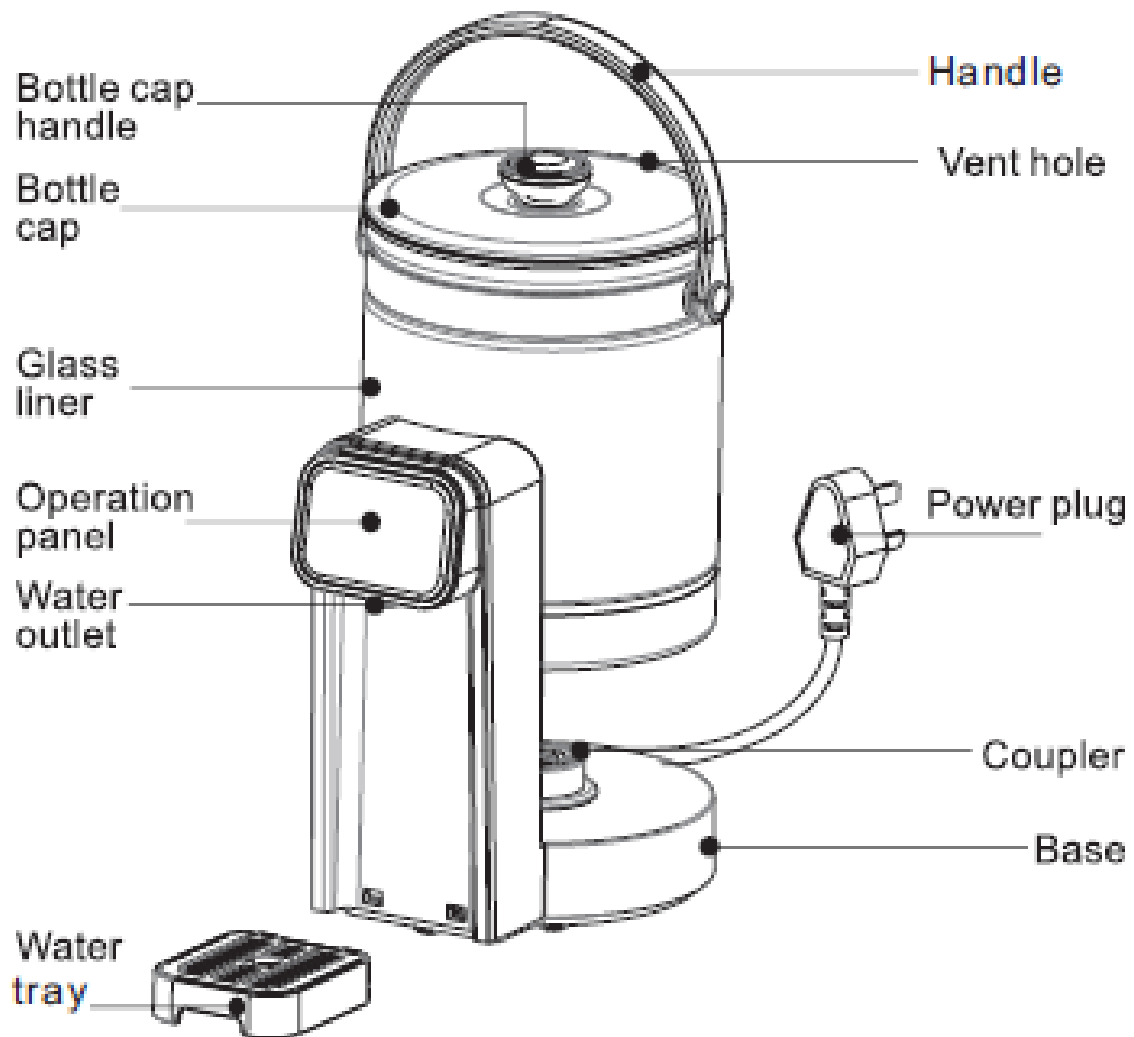
Please note details contained within this User Manual are accurate as at time of print and subject to change without prior notification. Please use due diligence when deciding if this product is right for you.



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SCHEMATIC DIAGRAM



Note: The picture is for reference only, the product in the package shall prevail

PRODUCT INSTRUCTIONS

ATTENTION:

Before First Use

Before using this kettle for the first time, complete the following initial setup:

1. Fill and switch on the kettle.
2. Set the cup volume to **390 mL (Large Cup/Mug)**.
3. Allow the kettle to boil.
4. Dispense **five full cups of boiled water**, one after another.

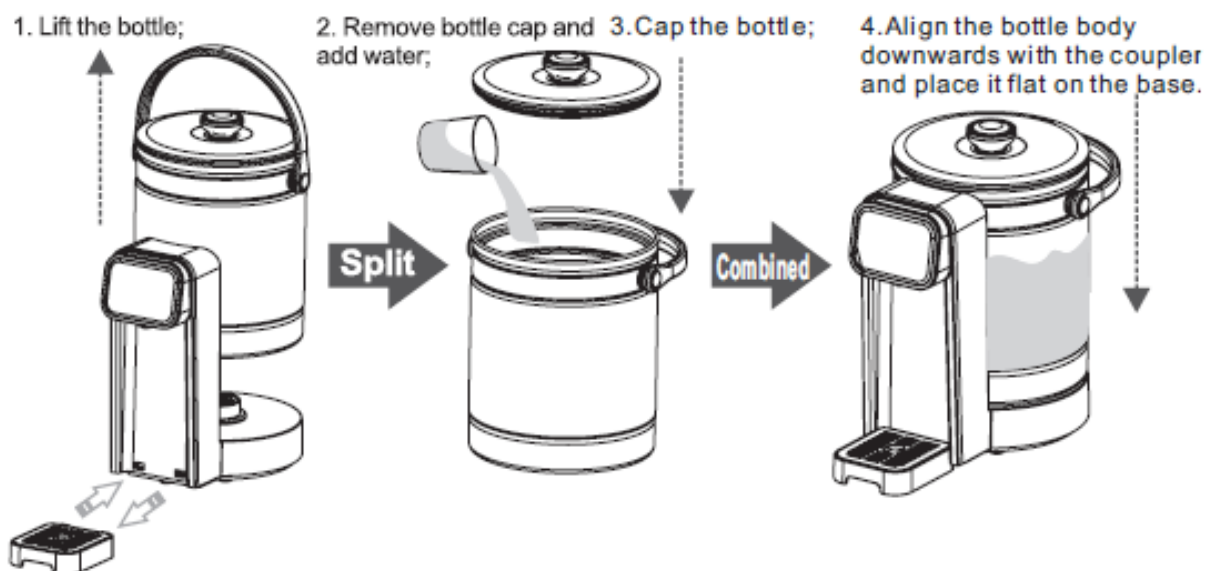
This initial flushing process allows the system to complete its startup sequence and ensures all internal components and mechanisms are properly synchronised.

Please Note:

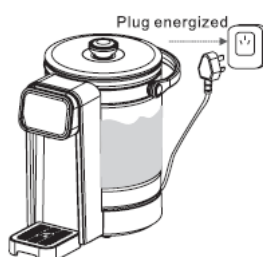
During the initial startup and the first few uses, you may notice a slight odour. This is normal and is caused by the boiling water passing through and heating the internal tubing. The odour will gradually diminish with continued use and will disappear completely over time.

KETTLE INSTALLATION

1. Install the water tray, lift the bottled up, add the appropriate amount of water, cap the bottle, and then put the bottle down on the base. (Note: Adding the water shall not exceed the maximum water level)

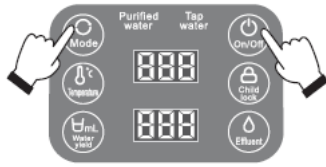


2. Install the bottle before switching on the power supply.

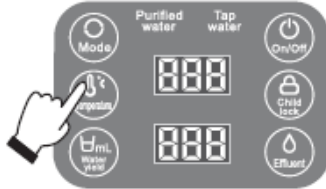


3. After powering on the power supply, press the power button and then mode button to select pure water or tap water mode.

Note: When pressing the power button, the product enters the heating state, default tap water mode.



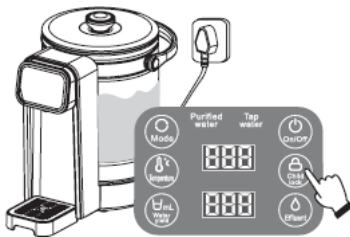
4. After selecting the mode, press the “temperature” button to select temperature to be kept warm, and the product will start to work.



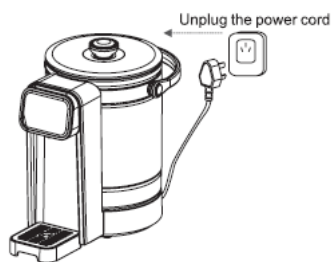
The default holding temperature of tap water: 60℃
Default holding temperature of pure water :60℃

5. If you need to set the water output before water, you can press the water button to select the water output, you can choose (30-400ml) water.
6. After selecting the amount of water, double click the “child lock” key and press water key. And the water outlet will automatically heat the water.

Note: Keep hand out of the way of the water outlet to prevent burns.

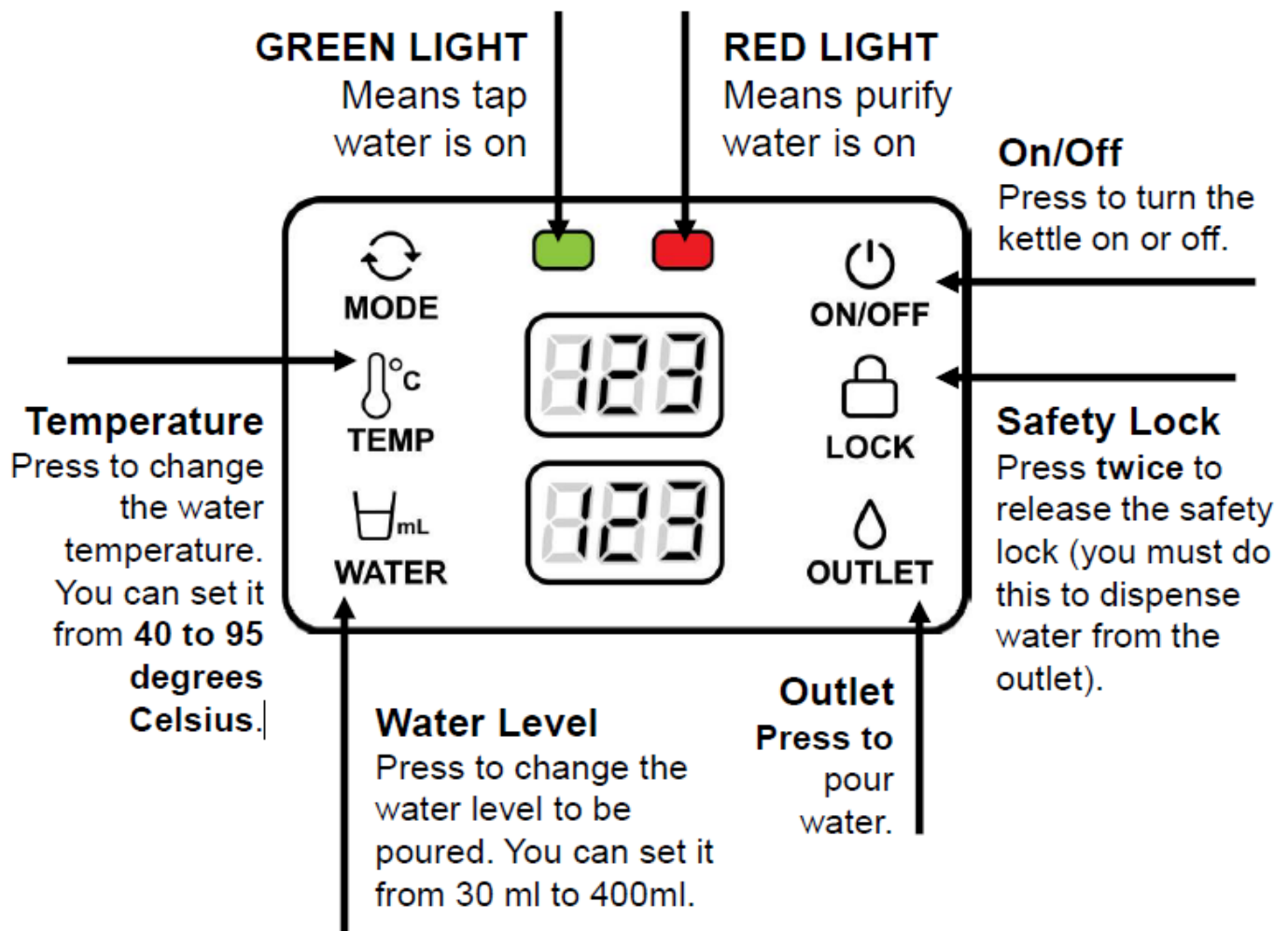


7. Unplug the power cord when not in use.



OPERATION INSTRUCTIONS

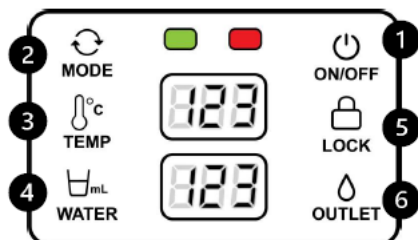
HOW THE DISPLAY WORKS



This is a Quick Start Guide Only. You should read the [full User Manual](#) for all instructions and safety advice.

HOW TO POUR WATER

To start, fill the Billy Kettle and securely place it on the base. Then follow the steps to pour hot water.



1. Press the **On/Off** button.



2. Press the **Mode Button** once to select 'Tap Water'.



The **Green Light** will turn on when “**Tap Water**” is selected.



3. **Press the Temperature Button** to choose the temperature you want. It can be from 40 to 90 degrees Celsius. The temperature will increase 5 degrees each time you press the button.



4. **Press the water button** to choose how much water you want to pour. It can be from 30ml to 400ml. Make sure the cup you’re using is large enough for the amount of water.
5. **Press the Lock Button** 2 times to turn off the safety lock. The water won’t pour unless you turn off the lock.

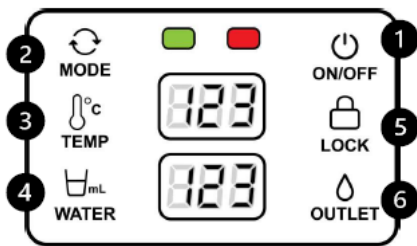


6. **Press the Outlet Button** to pour water. The kettle will automatically pour the amount of water you choose in Step 4. You can **press the on/off button** if you want to stop the water before it’s finished pouring.



HOW TO USE PURIFY WATER MODE

Follow the steps to pour hot water with the Water Purify mode.



1. **Press the On/Off button.**



2. **Press the Mode Button 2 times** to select “**Purify Water**”.



The **Red Light** will turn on when “**Purify Water**” is selected.



3. **Press the Temperature Button** to choose the temperature you want. It can be 40-90 degrees Celsius. The temperature will increase 5 degrees each time you press the button. When you set the temperature, the Kettle will boil for 3 minutes at 100 degrees Celsius.

Important: The water will then gradually cool down to the temperature you set. If you select **CL** in the temperature option, the Kettle will gradually return to the room temperature within 90 minutes.

Dichlorination Function:

The 3-minute boil mode keeps the water at a sustained boil instead of stopping at first boil.

That 3-minute extended boiling:

- Drives off significantly more chlorine
- Improves taste
- Reduces odor

It’s essentially an automatic “dichlorination cycle.”

CLEANING & MAINTENANCE

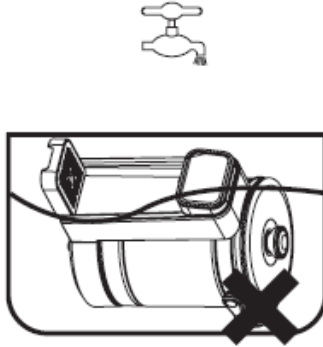
1. When using the glass teapot body and lid for the first time, it is necessary to clean the glass body and lid with dishwashing liquid and then disinfect them with boiling water.
2. The product must be unplugged after use. Then let it cool completely before cleaning.
3. After use, it should be cleaned in time to avoid any Odors forming.
4. Don't use banana water, gasoline, detergent powder, hard brushes, stainless steel wire ball to wipe.
5. The body of the base of the product should not be washed or sprayed with water but can be wiped with a soft wet cloth. (Make sure to wring out the water first).
6. When using or moving the product, handle it with care and do not move it while it is plugged in and turned on.
7. When the product is not used for a long time, please clean and wipe it clean and dry, and then put it into its box. This will prevent it from any moisture damage.

BE SURE TO DISCONNECT THE POWER SUPPLY FROM THE PRODUCT BEFORE CLEANING

Cleaning demonstration



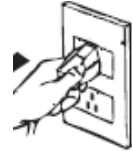
A、Wrong method



B、Wrong method



C、Correct method



PRECAUTIONS

1. Please read the instructions carefully before using this product. Use the product according to the purpose of this manual.
2. Before use, check whether the rated voltage marked on the nameplate is consistent with the voltage you use. The input voltage of this product is 220V-50Hz.
3. When the appliance is used by or near children, it should be carefully supervised by adults. This product has no special parts designed for children or disabled people.
4. Turn off the power and unplug when filling, emptying, cleaning or not in use.
5. Please do not fill more than the highest water level, the water is easy to splash after boiling.
6. Do not use the kettle or place any parts of the kettle in any place near a heat source. (Such as a stove)
7. Do not let the power cord hang on the side of the box or cabinet, and do not touch the hot surface.
8. Do not pull the power cord, so as not to damage the power cord and even lead to the risk of electric shock.
9. If the cord is damaged, please see your retailer.
10. Avoid touching the surface of the bottle, please use the handle.
11. In order to prevent possible damage caused by water steam, when using the kettle, move the water direction away from the wall or cabinet.
12. If you need to use the kettle on wooden benches, please add a protective plate underneath to prevent damage caused to the benches.
13. To avoid burns, make sure the lid is properly placed before use.
14. This kettle can only be used with the power supply base.
15. The inside and outside of the pot should be cleaned regularly, and the part of the bottom of the pot that is in contact with the power supply of the pot should not be stained with water.
16. If the kettle is overheated due to lack of water, the temperature control device will automatically power off protection. In order to ensure safety, the kettle can be automatically reset before continuing use.
17. To avoid the lid falling off when pouring water, please hold down or remove the glass lid when pouring water.

PRECAUTIONS FOR USE

WARNING

1. Pay attention to check that the plug and power cord must be intact to avoid the risk of electric shock.
2. Ensure that the power supply connected to the device is a safe grounding power supply and that the local voltage is consistent with that marked on the product. 
3. Do not transform, non-personnel are prohibited to disassemble and repair, this can cause injury, electric shock and will void all warranty.
4. Keep the kettle out of reach of children or incapacitated individuals.
5. When adding water, it should not exceed the maximum water level to prevent boiling water coming out when boiling.
6. Do not open the top cover or pour hot water during boiling, otherwise hot water splashing or steam ejection can cause burns.
7. Stay away from walls, furniture and other appliance. Otherwise steam and heat can damage walls and surrounding objects, causing discolouration and deformation.
8. When this product is working, do not touch the steam nozzle with your hands to avoid burns.

COMMON FAULTS & TROUBLESHOOTING

Fault phenomenon	Cause	Solution
Product not working	The power plug is not connected properly;	Check the power cable connection.
	The power cable is damaged;	Please contact our after-sale service center for inspection or repair.
	No water dry burning, dry burning protection function after the power off;	After turning off the power, add some cold water to the pot.
Smell in the water	When used for the first time, it will produce a slight plastic odor. It is recommended that you do not drink it when using for the first time. After heating water twice, the water will be poured away and the odor can be removed.	
There is scale in the cup or the water in the cup becomes cloudy	This is caused by calcium carbonate and magnesium carbonate in hard water.	Add white vinegar to soak and remove scale in time
E0	The product is not in contact with the base	Adjust the product in good contact with the base
E1	Sensor short circuit	Please contact our after-sales service center for inspection or repair
E3	Dry burning indication	Turn off the power, and turn on the power when the temperature drops

Tip: If dry burning occurs or the water is too low for a long time and the water boiling function is used, it may cause an odor, so please add water in time when the water is too low.

ENVIRONMENTAL CHECKLIST

Hazardous substance declaration

In accordance with the Labeling Requirements for the Restricted Use of Hazardous Substances in Electronic and Electrical Products GB/T26572-2011(also known as China RoHS2.0), the following section lists the names and contents of hazardous substances that may be contained in this product.

Part name	Poisonous or harmful substance or element					
	(Pb)	(Cd)	(Hg)	(Cr(VI))	(PBB)	(PBDE)
Plastic parts	○	○	○	○	○	○
Metal part	○	○	○	○	○	○
Temperature controller	○	○	○	○	○	○
Connecting line	○	○	○	○	○	○
Coupler	×	○	○	○	○	○
Power cable	×	○	○	○	○	○
Control panel	×	○	○	○	○	○
Heating module	○	○	○	○	○	○
Glassware	○	○	○	○	○	○
Printed matter	○	○	○	⊗	○	○

This table is compiled according to the rules of SJ/T11364

O: indicates that the content of the hazardous substance in all homogeneous materials of the part is below the limit requirements specified in GB/T26572 (IEC62321).

X: indicates that the content of the hazardous substance in at least one homogeneous material of the part exceeds the limit requirements specified in GB/T26572. However, the content of the parts marked "x" in the above table exceeds that because there is no mature alternative technology in the industry.

Environmental life

The mark on the product body indicates that the environmental protection period is 10 years. The term of environmental protection of electronic and electrical products refers to the period during which the toxic and harmful substances or elements contained in electronic and electrical products will not leak to the outside or suddenly change, and the user of electronic and electrical products will not cause serious pollution to the environment or serious damage to human body and property when using the electronic and electrical products. During the environmental protection period, please use this product according to the instructions. In order to better care for and protect the earth, when the user no longer needs this product or the product life ends, please comply with the relevant laws and regulations of the recycling of waste electrical and electronic products, and give it to the local recycling qualified manufacturers recognized by the state for recycling.

Food contact material information sheet

Part name	Material	Remark
Glass liner	High borosilicate glass	Conform to
Inner cover, screws	Stainless steel 06Cr19Ni10	Conform to
Outlet nozzle, bottle cap, electric pump assembly	PP polypropylene	Conform to
Cover seal ring, silicone tube	Silica gel	Conform to
Heating plate	Stainless steel 022Cr17Ni12Mo2(316)	Conform to
Note :1. This product and food contact parts meet the national food safety standards. 2. Implementation standards : GB4806.1-2016,GB4806.5-2016,GB4806.7-2016 GB4806.9-2016,GB4806.11-2016		

Note: This series of products contains the above food contact materials, some models may not contain individual materials, please refer to the actual product.

12. Packing details

Packing list			
Base	Bottle body	Bottle caps	Specification
1	1	1	1
Water box	Highly effective scale remover		
1	1		

WARRANTY

This is to certify that your TOP GUN MOBILITY product offers a 1 Year Warranty from the date of original purchase. Should a defect or operating fault arise within this period the Retailer, from where the product was originally purchased, should be notified immediately. Failure to register the fault may invalidate the warranty.

The Retailer from where the product was purchased is responsible for any warranty repairs. Top Gun Mobility warrants that if a fault occurs within this period due to faulty workmanship or materials that the product will be repaired (or replaced at the Company's discretion) free of charge. Any unauthorised modifications will invalidate the warranty.

Component parts replaced outside this period carry a six-month warranty. (Standard terms and conditions apply for this period).

ONE-YEAR WARRANTY

- KETTLE

SERVICE CHECKS AND WARRANTY SERVICE

Warranty service can be performed by an authorised Top Gun Mobility Provider. Please contact your authorised Top Gun Mobility Provider for advice on the current cost affecting the service visit.

COMMERCIAL USE

Any Top Gun Mobility products used in a commercial application will only be covered by a 12-month warranty from the purchase date and will be excluded from any coverage mentioned in the warranty relating to 5 (five) or 3 (three) year warranty. All other conditions in this warranty will apply.

NOT COVERED UNDER WARRANTY

The guarantee does not extend to those items which may need replacement due to normal wear and tear, or damage to the product caused by misuse or accident for which Top Gun Mobility or its agent cannot be held responsible. This warranty does not include service calls. **Transport/Call Out Costs** - As the owner you must bear the cost of transporting the unit to the Retailer or should you decide to have the Retailer come to you, you must bear the cost of the Retailers call out fee. Your Retailer may choose to waive this cost, but this will be at the Retailers discretion only and separate to Top Gun Mobility's warranty terms and conditions.

1. Products damaged by user negligence
2. Products damaged accidentally
3. Products damaged intentionally
4. Products that have been subjected to negligence
5. Products that have been subjected to abuse
6. Products that have been improperly stored
7. Products that have been improperly handled
8. Products that have been improperly operated.
9. Products that have experienced general misuse.
10. Products that have been modified in an unauthorized, unapproved way.

Warranty is non-transferable and only valid for the original purchaser.



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